

Wanganui District

NEW SETTLERS GUIDE

Connecting newcomers locally

IMMIGRATION
NEW ZEALAND



WANGANUI
CHAMBER OF COMMERCE



SETTLEMENT SUPPORT
NEW ZEALAND

HELPING YOU SETTLE INTO YOUR NEW COMMUNITY >>

E rere kau mai te awa nui
mai i te kahui maunga ki Tangaroa;
ko au te awa; ko te awa ko au

(He whakatauaiki na Rangitihī Tahuparae) (Proverb by Rangitihī Tahuparae)

Tihei mauri ora Behold the breath of life
Tuia te rangi e tu nei Let the heavens above
Tuia te papa e hora nei The earth beneath
Tuia te here tāngata And all mankind be as one
Ka rongo te pō Throughout the long night
Ka rongo te ao And into the dawn of the next day
Tihei mauri tū ki runga May the same breath life our waning spirit

E te marae e takoto nei O sacred courtyard lying before me
E te whare tupuna e tū nei O ancestral house standing here
Tēnā kōrua Greetings to you both
Tēnā kōrua e manaaki nei My respects to you who have shown concern
I ō uri For your descendants

E ngā mate maha o te wā To our many ancestors who have passed on
Haere ki te kaihanga We wish you a safe passage
Te kaihōmai o ngā mea katoa Proceed to our creator
Kaati "Tis enough!

E ngā waka To all the tribal representatives
E ngā reo Chiefly spokespeople
E ngā manuhiri tuārangi And all first visitors to our land
Tātou katoa kua hui mai Who have gathered here
Ki te tautoko i tēnei rangi To give support to this day
Whitia te kōrero "Tis sufficient for now
Tēnā kōutou tēnā kōutou Greetings and salutations
tēnā kōutou katoa To you all



John Maihi
John Maihi
Whanganui IWI

WELCOME

Haere mai ki Whanganui. Welcome to our district, and a warm welcome to your new home here with us.

We are a place with many cultures and we value the contribution that all of our new settlers bring. You provide diversity and contribute to a dynamic and exciting place to live.

We acknowledge the historical contribution made by other cultures to our cultural and economic well-being and look forward to your part in shaping a successful future for our district.

To assist as your sense of belonging develops, please take every opportunity to learn about us, to try new activities and experiences and to enjoy our way of life.

We love our place and sincerely hope you find the same happiness here that those of us who have grown up in our district share.

My very best wishes for your future here with us.

Annette Main

Annette Main
MAYOR Wanganui



The booklet is a collaborative project, supported by Palmerston North City Council, Wanganui District Council, Wanganui Employers' Chamber of Commerce, Settlement Support New Zealand and New Zealand Immigration.

FOR MORE INFORMATION ABOUT SETTLEMENT SUPPORT:

Visit our website at: www.settlementsupportwanganui.co.nz
 Call: 0800 776 948, or email: settlementsupport@pncc.govt.nz

WELCOME TO WANGANUI

Wanganui is proud to have the status International Safe Community, accredited by the World Health Organisation in 2010. We are a community that works together to achieve healthy and safe lives for all our people.

Wanganui is situated on the river on the west coast of the lower North Island of New Zealand and is centrally located for tramping, skiing, fishing and a variety of outdoor adventure pursuits. Wanganui proudly boasts a heritage rich in arts and culture, excellent educational and sports training facilities. Wanganui offers a relaxed lifestyle, affordable housing and an easy commute to work. Wanganui is only a two and a half hour drive from New Zealand's capital city, Wellington.

For information about Wanganui municipal services, call (06) 349 0001 or visit www.wanganui.govt.nz or www.wanganui.com

The Whanganui Employers' Chamber of Commerce is here to help your business grow.

If you're a business owner or thinking about starting a business then you may want to contact us and talk about the benefits to you of belonging to the Chamber. You will have access to advocacy, workshops and regular networking opportunities on a local level as well as a range of employment-related consultancy services, training courses, and business support.

Contact us on 06 345 0080 to discuss how we can help you.

SUPPORTED BY:



SETTLEMENT SUPPORT
NEW ZEALAND

BOOKLET DESIGN BY:



www.lampstudios.co.nz

CONTENTS

Welcome from the Whanganui Iwi and the Mayor of Wanganui.....2
 Introduction.....6
 Emergency Information6
 Using this Guide6
 The Treaty of Waitangi8
 The Māori World9
 Finding the Information and Support You Need.....10
 Get Cultural Support.....12
 Get an Inland Revenue Department Tax Number13
 Opening a Bank Account14
 Find a Place to Live.....14
 Finding a Doctor and About the Health Care System.....17
 Healthline.....17
 Having a Baby19
 Finding a School or Child Care for Your Child.....21
 Choosing a School23
 Get a Job or Training.....25
 Improve Your English Language Confidence and Skills.....27
 Get Around the City28
 Everyday Information.....30
 Safety Information37
 New Zealand Governance Electoral System.....40

INTRODUCTION

WELCOME TO WANGANUI AND THE MANAWATU WANGANUI REGION

Settlement Support is an Immigration NZ funded initiative in partnership with the Palmerston North City Council. The New Settlers Guide for the Wanganui District is a collaborative project between Settlement Support Manawatu, Palmerston North City Council and Wanganui District Council.

Settling into a new country is not always easy. The biggest challenge can be to know where to find all the information that you need to settle well. A Settlement Support Coordinator can provide you and your family with local information and connect you with the services you need.

Contact Settlement Support if you need any help:

Website: www.settlementsupportwanganui.co.nz

Email: settlementsupport@pncc.govt.nz

Ph Settlement Support Pamerston North 0800 776 948

For Wanganui Information: Ph Wanganui District Council (06) 349 0001

EMERGENCY INFORMATION

An emergency is a situation in which you require help from the Fire Service, the Police or Ambulance, urgently. For all other situations contact your local police station or doctor.

THE EMERGENCY PHONE NUMBER IS 111. In an emergency try to remain calm and explain briefly what has happened. The operator will ask what service you need: fire, ambulance or police. When you answer, the operator will connect you to that service. **ALL EMERGENCY 111 CALLS ARE FREE.**

TALKING TO EMERGENCY SERVICES

Speak slowly and clearly. It is a good idea to pin your current address above your telephone so you can read it out in the case of an emergency. If you are ringing for an ambulance or police, tell them about landmarks near the accident site, such as shops, malls, restaurants, rural numbers or intersections. They will then be able to find you more easily.

USING THIS GUIDE

For more information please use contacts and websites provided

1) SOME IMPORTANT THINGS TO DO FIRST:

- Find support structures and information you will need to help you settle successfully
- Apply for a personal tax IRD [Inland Revenue Department] number
- Open a bank account
- Find a place to live
- Find a doctor
- Find a school or child care for your children
- Get a job or training
- Join the library
- Improve your English language confidence and skills

2) PUBLIC HOLIDAYS

Statutory holidays - Statutory holidays are legislated by several Acts of Parliament, particularly the Holidays Act 2003

3) OUR CLIMATE

Wanganui has a pleasant climate, with more than 2,000 hours of bright sunshine per year (similar to Auckland, Wellington and Christchurch), and relatively few extremes compared to many other New Zealand centres. Summers are warm, usually stretching to cover six months of each year, while winters are mild, due to the close proximity of the sea.

Average annual rainfall 882millimeters per year

Average annual sunshine hours: 2,043

Average summer temperature (°C): 18

Average winter temperature (°C): 10

4) SEASONAL TIME CHANGES

Daylight Saving Since 2007, New Zealand's Daylight Saving commences on the last Sunday in September, when 2.00am becomes 3.00am, and it ends on the first Sunday in April, when 3.00am becomes 2.00am.

THE TREATY OF WAITANGI

Māori chiefs and representatives of the British Crown signed the Treaty of Waitangi on February 6, 1840 at Waitangi in Northland. The Treaty of Waitangi is recognised as New Zealand's founding document. The Treaty establishes formally the relationship between the Crown and Māori and requires both the Crown and Māori to act reasonably towards each other and with utmost good faith.

Māori understand that the Treaty protects their rights and the agreement includes safeguards for the development of Māori and their culture, their valued resources and way of life. The Treaty is still as significant to New Zealand now as it was in the past and has provided a basis for resolving the tensions and grievances of the past, as well as a foundation for moving forward as a nation. It recognises the two founding peoples of New Zealand and also provides a foundation for a more diverse and multicultural society into the future.

MARAE LOCATIONS IN WHANGANUI



THE MĀORI WORLD

TĀNGATA WHENUA PEOPLE OF THE LAND

Māori, the indigenous people of New Zealand, use the term 'tāngata whenua' (literally 'people of the land') to describe themselves in a way which emphasises their relationship to a particular area of the land where they have ancestral connections, and the term can also refer to Māori as a whole in relation to Aotearoa (New Zealand or literally 'Land of the Long White Cloud'). The tāngata whenua for Whanganui are Te Atihaunui ā Pāpārangi.

Te reo, the Māori language, and tikanga (Māori customs, rules and regulations) provide the foundation for Māori culture and the protocols for important events such as the ceremony of welcome on a marae (meeting grounds / meeting house). Visiting a marae involves protocol, a set way of doing things that differs depending on the tikanga of the local people. Learning te reo is a great way to gain an understanding of Māori culture and there are many opportunities available to do so in Whanganui. There are just over 15% of people in the district who identify as being of Māori descent.

GREETINGS FORMAL:

| English | Māori |
|------------------------|-------------|
| You to 1 person | Tēnā koe |
| You to 2 people..... | Tēnā kōrua |
| You to 3 or more | Tēnā koutou |

GREETINGS - INFORMAL:

| English | Māori |
|---------------------------|----------------------|
| Hello, stay healthy | Kia ora |
| Good morning..... | Ata mārie, mōrena |
| Good night..... | Pō mārie |

SOME COMMON MĀORI WORDS:

| English | Māori |
|-----------------|--------|
| European | Pākehā |
| Family | Whānau |
| Sub-tribe | Hapū |
| Tribe | Iwi |

| English | Māori |
|---------------------------|------------|
| Sacred or restricted | Tapu |
| Prestige, dignity | Mana |
| Elder | Kaumātua |
| Male elder..... | Koroua |
| Female elder..... | Kuia |
| Food | Kai |
| Mountain..... | Maunga |
| River | Awa |
| Welcoming ceremony . | Pōwhiri |
| Ban or restriction | Rāhui |
| Funeral | Tangihanga |
| Family tree, descent ... | Whakapapa |
| Stomach | Puku |
| Hat..... | Pōtae |
| Earth oven | Hāngi |
| Good, well done..... | Ka pai |
| Love..... | Aroha |
| Meeting house..... | Marae |

FINDING THE INFORMATION AND SUPPORT YOU NEED

TO MAKE THE BEST USE OF THIS GUIDE YOU WILL NEED:

- Access to the Wanganui telephone directory (available at any Post Shop or the Wanganui District Council library)
- Internet access. Internet Cafes or your local library can help you
- A local street map will also be useful. These are available at the the Wanganui i-SITE Visitor Centre at 31 Taupo Quay or the Wanganui District Council Buildings, 101 Guyton Street.

TELEPHONE DIRECTORY /-PHONE BOOK

The telephone book is a great source of information. It contains the *White Pages*® and the *Yellow*™ pages'.

White Pages® list essential services, government departments, medical practitioners, hospitals and health services as well as all personal listings of people living in our region.

Government Departments are listed in the front of the telephone directory in blue. Medical Centres, hospitals and other health service providers are listed in the front of the telephone directory in green.

Yellow™ are listings for businesses and services and are listed by service category. Throughout this guide reference is given to *Yellow*™. That means you will find more contact information in the *Yellow*™ pages in the phone book.

Both *White Pages*® and *Yellow*™ have on-line web pages with maps that can help you locate the business or service you are searching for.

White Pages® Website: www.whitepages.co.nz

Yellow™ Pages Website: www.yellow.co.nz

WANGANUI DISTRICT LIBRARIES

Wanganui's libraries have a range of information available to new settlers, as well as fiction and non-fiction books, DVDs, daily newspapers, journals and magazines and a children's area. There is also free internet access and Wi-Fi.

Services are provided at the Davis Library, the Alexander Heritage and Research Library, Gonville Cafe Library (Abbot Street, Gonville) and a mobile library (Queens Park).

THE DAVIS LIBRARY

Members of the public are welcome to come and use free internet, read the newspaper and use the reference section. Free Wi-fi is available. The children's area of the library boasts a large variety of activities and books. Holiday Programmes run during school holiday time.

Telephone: (06) 349 1000

Website: www.wanganuilibrary.com

THE CITIZENS ADVICE BUREAU (CAB)

This is a free and confidential service and anyone may use the service.

The CAB can provide information on an extensive range of topics. They can help with general information and advice and also contact numbers for a wide range of community organizations and services.

Located at 120 Guyton Street (opp. the council buildings)

Telephone: (06) 345 0844 | Email: cab.wangn@xtra.co.nz

Free telephone interpreting is available through CAB Language Link for clients with English as a second language who wish to use the CAB.

LANGUAGE LINE

Language Line is a telephone interpreter service to help people who speak little or no English. Language Line has over 40 different languages it can provide an interpreter for. It is free to users.

Many government departments and local service providers offer Language Line including: Ministry of Education, NZ Police, Ministry of Social Development [includes WI, Studylink, Community Services Card, NZ Superannuation], Ministry of Justice, Inland Revenue, Housing New Zealand Corporation, Department of Labour [includes Immigration and Workplace Contact Centre], Career Services, Accident Compensation Corporation and Citizens Advice Bureau and Community Legal Advice Wanganui.

USING LANGUAGE LINE

If you have an appointment with a government department and need help with language, tell the department you will require an Interpreter for your appointment. They will book a phone interpreter in advance for the appointment time. For a full list of languages available through this service see Website: www.ethnicaffairs.govt.nz

GET CULTURAL SUPPORT

Cultural information, contacts and support, conversational English groups and shared activities.

ENGLISH LANGUAGE PARTNERS WANGANUI INC.

Located at 221 Victoria Avenue (up ramp, at rear)
Telephone: (06) 345 1778
Office Hours: Monday, Wednesday and Friday 9am - 4pm
Email: wanganui@englishlanguage.org.nz
Website: www.englishlanguage.org.nz

MULTICULTURAL COUNCIL OF RANGITIKEI-WANGANUI

Telephone: (06) 343 8128
Email: info@multiculturalwanganui.co.nz

Also check out 'Whanganui Multicultural Friends,' on Facebook.

NAGAIZUMI - WANGANUI FRIENDSHIP CENTRE

A warm, welcoming place for all visitors celebrating the friendship between Wanganui and Nagaizumicho sister cities. It highlights Japanese culture and has a tea house.

Located at 27 Duncan Street
Telephone: (06) 343 1945

OTHER CULTURAL CONTACTS

Ask the Settlement Support Coordinator for contact details if you are looking for a particular ethnic group or if you are considering establishing a group.
Telephone: 0800 776 948
Email: settlementsupport@pncc.govt.nz

GET AN INLAND REVENUE DEPARTMENT TAX NUMBER

Before you look for a job or start a business you must get an IRD (tax) number. An application for a personal IRD number can be made at any PostShop or AA shop.

Migrants need to provide:

- An overseas passport showing their NZ immigration visa/permit
- An "offer of employment" letter from their employer, on company letterhead
- A completed IRD application form (IR595). Applications are processed within 8-10 working days of receiving a completed application form. Migrants can start work without an IRD number but will need to give it to their employer as soon as they receive it from Inland Revenue Department

Telephone: 0800 775 247
Website: www.ird.govt.nz

This website has a section called "Moving to New Zealand" that has a range of up-to-date information on the NZ tax system.

OPENING A BANK ACCOUNT

It is a good idea to open a bank account as soon as possible. Your employer will request your bank account number to arrange direct transfer of your wages to your account. DO NOT carry large amounts of cash with you. This is not safe.

Your bank will ask you to choose a PIN (personal identification number) for electronic banking. Do not show your PIN to anyone. If you lose your bankcard or think someone else has your PIN, contact your bank straight away on its free phone number.

The main banks are: ASB, ANZ, BNZ, Kiwibank, National and Westpac. You can choose which bank you want to use; banks charge slightly different fees.

EFTPOS (ELECTRONIC FUNDS TRANSFER AT POINT OF SALE)

EFTPOS is available in most shops in New Zealand. With an eftpos card you can make purchases and payment/money is taken directly (debited) from your bank account. This is when you will need your PIN number as mentioned above.

ATM -(AUTOMATIC TELLER MACHINES)

These machines are available and allow you to withdraw money and check your account balance at any time of the day or night using your EFTPOS card. You can also use ATMs not owned by your bank [a fee may apply].

FIND A PLACE TO LIVE

HOUSING

Wanganui has superior yet affordable housing. Your first home may not be the one you live in forever. You need time to learn about the rental and real estate markets and different neighbourhoods. A good source of information are local newspapers or the Wanganui telephone directory.

Rental Listings and advice are available from local Real Estate Agents - see the *Yellow Pages*TM for listings and are advertised in the local newspaper.

SHORT TERM

Before renting or buying you need to find somewhere to stay such as a motel, bed and breakfast or backpacker hostel. *Yellow*TM 'Accommodation – Rental'.

LONG TERM

People either rent or buy a house or flat [shared house] to live in. Most new migrants rent when they arrive. This gives time to save money and decide where you want to live, the size of the house needed, a place with or without furniture, budget, school and transport needs.

TENANCY AGREEMENT

This is a written, legal contract between you and your landlord. The law says you must have one. You should not sign any agreement unless you fully understand everything that is written in it because it becomes legally binding when you sign it. You must also pay a deposit and a bond. Your landlord will send the bond to the Tenancy Services, who will send you a letter when they receive the bond. A bond is usually equivalent of 2-4 weeks rent. Be aware of your obligations in a fixed term tenancy contract. If a situation arises where you need to move from the rental accommodation before the end of the tenancy period you will still be responsible for the rental costs until the end of the contractual period. Fixed term tenancies less than 120 days are not covered by the Residential Tenancy Act. Free information and advice about your rights and obligations can be found at Tenant and Landlord advice and Mediation - Telephone 0800 836 262

GETTING ADVICE ABOUT HOUSING HOUSING ADVICE CENTRE

For free information on all things to do with renting, agreements and any problems you may be having, contact the Housing Advice Centre on:

Email: housingadvice@clear.net.nz

Ph: (06) 358 4875

Website: www.housingadvice.org.nz

RENTING A PRIVATE HOME

The main sources of information about homes available to rent are:

- Advertisements in the daily newspaper, The Wanganui Chronicle. This is available from dairies, petrol stations, bookshops and supermarkets and in the library.
- Listings at local Real Estate agents throughout the city.
- Website: www.trademe.co.nz

FURNISHED OR UNFURNISHED?

In New Zealand, houses and flats are usually unfurnished. Unfurnished means that the property does not include furniture or home ware items. New furniture, white ware and all household items can be purchased at furniture and white ware shops in the city or may be rented. *Yellow*TM 'Rental Services'.

USING AN AGENCY

If you wish to use a rental agency to find a property they will manage your contact with the landlord. *Yellow™ 'Accommodation – Rental'*.

Housing New Zealand Corporation provides rental accommodation. To apply for a house from HNZC you must meet certain conditions. For migrants to be eligible you must have lived in New Zealand for two years. If you receive an emergency benefit due to hardship, HNZC may accept your application.

Website: www.hnzc.co.nz

BUYING A HOUSE

You can buy a house if you can pay the full price of a property or arrange a long-term loan or mortgage from a lender e.g. a finance company or the bank. The bank will look at your income, what you own, your debts and credit rating. Most will ask you to pay a deposit (often 20% of the cost of the house) from your own money. Your bank will give you information on all the types of mortgages that are available.

Website: www.hnzc.co.nz/hnzc/web/rent-buy-or-own/rent-buy-or-own_home.htm

Website: www.dbh.govt.nz/info-for-homeowners-consumers

MOVING INTO YOUR HOUSE OR FLAT - THINGS TO CONSIDER

- Power or electricity account – you will need to have the power connected and open an account with an electricity provider. All providers have a free phone number to call. A bond may be required to be paid with the first bill. *Yellow™ 'Electricity Network Operators or Electricity Supply – Retail'*
- Telephone account - *Yellow™ 'Telecommunications Services'* All local calls are free if you use a fixed line. Calls to 0800 and 0508 numbers are also free. All emergency 111 calls are free
- Internet account (dial up, wireless and broadband are available). *Yellow™ 'Internet Service Providers'*
- Insurance – if you are renting you will need to insure your possessions. *Yellow™ 'Insurance companies and offices'*
- Furniture and home ware – in New Zealand houses and flats are usually unfurnished. New furniture, white ware and all household items can be purchased at furniture and white ware shops in the city. Second-hand furniture and most home ware such as crockery, cutlery and pots can be purchased from second-hand shops, *Yellow™ 'Second Hand Dealers'*
- Garage Sales are a good way to buy cheap second-hand goods. Garage Sales are usually on Saturdays and sometimes Sundays, and advertised in the Wanganui Chronicle. Most people put signs on fences indicating

a garage sale. Trade-Me is a New Zealand on-line auction site, similar to E-Bay.

A very wide range of items are available.

Website: www.trademe.co.nz

FINDING A DOCTOR AND ABOUT THE HEALTH CARE SYSTEM

Emergencies – phone free 111 for an ambulance.

HEALTHLINE

Healthline is a free, 24hr a day telephone advice service which now includes the Well Child telephone advice service.

Telephone: 0800-611-116 | Website: www.moh.govt.nz/healthline

FINDING A DOCTOR

To find information on the Health System and how it works in New Zealand, check with the Ministry of Health.

Website: www.moh.govt.nz/healthsystem

For regular health and medical care you must register the whole family with a GP (General Practitioner or doctor). To find a GP in your area check the front of the phone book (see green pages) under registered Medical Practitioners and Medical Centres.

It is a good idea to enrol with a GP who belongs to a Primary Health Care Organisation (PHO). Children under 6 can visit the doctor for free. Fees for enrolled patients at each practice within the local PHO can be checked at the website:

www.compasshealth.org.nz/PracticeFeesDisplay.aspx?OrgID=3676

If you are not enrolled with a PHO then your visit to the Doctor will cost considerably more. People with a lower income who are also permanent residents may qualify for a "Work and Income Community Services Card" for cheaper services.

Website: www.workandincome.govt.nz

You can use the G.P Hotline to help find a Doctor who is taking on new patients in this area:

Telephone: 0800-55-56-57 or 04-978-4373

Email: gpwaitlist@compasshealth.org.nz

AFTER HOURS MEDICAL CENTRE

Wanganui Accident and Medical, 100 Heads Road Wanganui (in the hospital grounds - next to Accident and Emergency)
Telephone: (06) 348 1300. Everyday hours 8am - 7pm
Also found in the Wanganui Telephone directory.

PHARMACIES

Pharmacists can:

- Recognise minor ailments and help you choose medicines and health care products to treat these ailments
- Advise and counsel you on the medicines you are taking and review the need for these medicines in consultation with your doctor
- Provide the Emergency Contraception Pill [some charges may apply, ask your pharmacist] you can take the ECP up to 72 hours (3 days) after a failed contraceptive, or unprotected incident.
- Show you how to use specialised devices like inhalers, nebulisers, syringes and blood glucose meters
- Help you manage conditions like diabetes or asthma
- Provide information on a wide variety of health issues
- Give information and advice on products such as pregnancy tests, wound dressings and aids to help you quit smoking
- Dispose of unwanted medicines safely

Prescriptions are subsidised for people in New Zealand providing you have an NHI [National Health Index] number. You register for this at your GP. Some pharmacies are open later than usual trading hours. Pharmacies offer a free delivery service.

AFTER HOURS PHARMACY

Radius Pharmacy - 36 Fitzherbert Avenue, Springvale
Telephone: (06) 344 7614

HAVING A BABY

Maternity care is free to permanent residents and to migrants who meet particular criteria. You can choose to have either a GP or a Midwife care for you.

Check if you are eligible for free maternity care at:
website: www.moh.govt.nz/moh.nsf/indexmh/eligibility-guidehome.

WELL CHILD TAMARIKI ORA

The main objective of the Well Child Tamariki Ora Framework is to support families/whānau to maximise their child's developmental potential and health status from birth to five years, establishing a strong foundation for ongoing healthy development. These can be both via home and clinic based visits and information forums.

WELL CHILD SERVICES LOCALLY ARE:

Te Oranganui Iwi Health Authority

57 Campbell St, Wanganui City
Telephone: (06) 349 0007

PLUNKET AND KARINA FAMILY CENTRE

Plunket is a national society providing services for children under 5 years, including car seat rental.

Address: 130 Heads Road, Gonville
Telephone: (06) 345 2011

For car seat rental:
Address: 4 Campbell Street
Telephone: (06) 345 3142

Email: manawatuwanganui@plunket.org.nz
Website: www.plunket.org.nz/manawatuwanganui

DENTISTS

Dental visits are not subsidised. Free dental care is available for school age children. Ask your school for information when you are enrolling them.

Yellow™ 'Dental Services-Dentists.' Website: www.nzda.org.nz.

MENTAL HEALTH AND COUNSELLING SERVICES

There are a range of mental health and counselling services available in Wanganui. Talk to your GP or contact Citizens Advice Bureau for a list of service providers.

PHONE CRISIS LINES - 24 HOURS FREE AND CONFIDENTIAL

Lifeline

Telephone: 0800-543-354

Youthline

Telephone: 0800-37-66-33 | Email: talk@youthline.co.nz Free text 234

Samaritans

Telephone: 0800-726-666

YOUTH HEALTH SERVICES - YOUTH SERVICES TRUST

Health Services free from 12 to 25 year olds. This includes counselling, social work and A&D counselling.

Telephone: (06) 348 9935

Address: 7 Park Place, Wanganui Central

For other Youth, Womens and Mens health and support services, contact the Citizens Advice Bureau or your GP. Telephone CAB: (06) 345 0844.

FINDING A SCHOOL OR CHILD CARE FOR YOUR CHILD

It is important to choose the right education provider for yourself and your children. For a useful overview of NZ education, check the Ministry of Education web site. The Ministry of Education also has an excellent Migrant information booklet. The 48-page booklet is packed full of useful tips and information on early childhood, primary and secondary school education in New Zealand. It is called Helping your Children Learn at Home and at School. Booklet copies can be downloaded from the website www.minedu.govt.nz

EARLY CHILDHOOD

New Zealand has many types of early childhood services to choose from.

Each type has its own way of working with children and their parents.

The options include:

KINDERGARTEN

Children are supervised by a qualified teacher. Kindergartens run half day sessions for different age groups, starting at 2 1/2 years old and going to 5 years old. Some kindergartens offer all-day sessions for older age groups. There is a small charge to attend and children must be enrolled. For more information and locations of Kindergartens in the area, contact the Wanganui Kindergarten Association. Telephone (06) 345 6729 or look in the directory under "Kindergarten" in the *Yellow™ Pages*.

DAY CARE CENTRES

Wanganui has many privately owned day care facilities for your child.

Yellow™ 'Child Care and Education.'

PLAYCENTRES

- Are for children 5 years and under
- Are run by parents
- Provide early childhood education
- Provide parent education modules on all aspects of children's learning
- Are based on the importance of parents as educators of their own children

Website: www.playcentre.org.nz for a list of the local Playcentres.

TE KŌHANGA REO

Te Kōhanga Reo is a total immersion preschool for children aged up to 6 years, where Te Reo Māori or the Māori language is the only language spoken.

Te Kōhanga Reo was first established in 1982 to promote, support and encourage the retention and growth of Te Reo (Māori language).

For further information on Te Kōhanga Reo, *Yellow™ 'Kōhanga Reo.'*

Website: www.kohanga.ac.nz

HOME BASED CHILD CARE SERVICES

These are available in Wanganui and the surrounding area, and the service is based in the caregiver's home, with a maximum of 4 children per home. Some care-givers are qualified teachers. *Yellow™ 'Home Based Child Care and Education.'*

CHOOSING A SCHOOL

An information booklet on the NZ Education system can be downloaded from the Settlement Support website in the section: How we can help >> Multi language resources >> Education.

Website: www.settlementsupportwanganui.co.nz

It is compulsory in New Zealand for children to start school by age six, however almost all children start at their fifth birthday. The school year goes from January to December and is divided into four terms. There are public, private and integrated schools available. Most children go to a school nearest their house. If you want your child to go to a school outside your residential zone you will need to apply to that school.

Website: www.schoolzones.co.nz

If you have a choice of schools you may want to check the government report on the school. These are called ERO reports.

Website: www.ero.govt.nz for reports on schools

Check out frequently asked questions (FAQs) on the Ministry of Education

Website: www.minedu.govt.nz

SPECIAL EDUCATION

Special education teachers are available in schools throughout the Wanganui area for students who have special needs or a disability. Special education provides extra help, adapted programmes, learning environments, or specialised equipment or materials to support children and young people with their learning and help them participate in education. Contact your local school for more information.

AFTER SCHOOL CARE

After School Care is available at some schools. Contact Citizens Advice Bureau for information or ask your local school for information on local OSCAR programmes [Out of School Care and Recreation].

Website: www.oscar.org.nz

BABY-SITTERS

New Zealand law requires that all children under the age of 14 must be supervised by an older person at all times. Baby-sitters must be 14 years of age or older to have legal charge of your children. Local community notice boards will often advertise babysitters. It is a good idea to ask potential babysitters for a reference.

EDUCATION LOCALLY

Massey University - Website: www.massey.ac.nz (1 hours travel)

Te Wānanga o Aotearoa - Website: www.twoa.ac.nz
Address: 168 Victoria Avenue, Wanganui - Telephone: 3485401

CES [Community Educational Services]

Website: <http://www.wanganuices.org.nz/>
Address: 19 Taupo Quay, Wanganui - Telephone: (06) 345 4717

Many local people travel throughout the region to attend tertiary institutions. *Yellow™ 'Universities, Colleges and Polytechnics.'*

GET A JOB OR TRAINING

FINDING WORK

You must have:

- Permanent residence or citizenship or
- A valid work permit. It is illegal to work in New Zealand without a work permit

You should have:

- An up-to-date Curriculum Vitae (CV) or Resume. A CV or Resume outlines your education, work experience and skills
- It is important to have your overseas qualifications approved by the New Zealand Qualifications Authority (NZQA). Website: www.nzqa.govt.nz
- Your documents may have to be officially translated *Yellow™ 'Translation Services.'*

If you want to practice a profession in New Zealand you may need to apply for registration or membership of a professional body.

CAREER SERVICES

Career Services has free services for migrant job seekers. These include information, advice, guidance and strategies for effective job seeking including help with CVs. To use the free service you must have permanent residence or citizenship. The Career Services web site has a section for people who are New to New Zealand.

Telephone: 0800-222-733
Website: www.careers.govt.nz

HUMAN RIGHTS ACT

The Human Rights Act 1993 received its Royal assent by the New Zealand Government on 10 August 1993 and came into force on 1 February 1994.

The Human Rights Act protects people in New Zealand from discrimination on certain personal characteristics in a number of areas of public life. The Act also prohibits sexual and racial harassment and the excitement of racial disharmony.

Section 21 of the Human Rights Act prohibits discrimination on the following grounds: sex, including pregnancy, marital status, including being in a civil union,

religious belief, ethical belief, colour, race, ethnic or national origin, disability, age, political opinion, employment status, family status, or sexual orientation.

This means that it is against the law to be judged, or refused employment on your religion, ethnicity or for any of the reasons listed above. If you feel your human rights have been violated, you can seek legal advice or action. More on this can be found by reading the Human Rights Act, visit the New Zealand Human Rights Commission website at: www.hrc.co.nz/human-rights-environment/human-rights-legislation/human-rights-act

EMPLOYMENT AGENCIES

Employment agencies can help you find work.
Yellow™ 'Employment Agencies and Services.'

WORK AND INCOME NEW ZEALAND

This is the government department that administers core benefit assistance and Working for Families assistance for working people on low or middle incomes. Work and Income also helps people find jobs. If you have permanent residence or a valid work permit you may register with Work and Income that you are looking for work.

For general inquiries contact Work and Income
Telephone: 0800-559-009
Website: www.workandincome.govt.nz

JOB VACANCIES - NEWSPAPERS

Wanganui Chronicle and Midweek (Wednesday)

Wednesday & Saturday are the main days for Job vacancies.

The Dominion Post

Saturday has an employment supplement for Job seekers.

The River City Press

(Thursday)

USEFUL JOB-RELATED WEBSITES

www.seek.co.nz

www.jobcafe.co.nz

www.kiwicareers.co.nz

www.newkiwis.co.nz

www.jobs.govt.nz

www.jobstuff.co.nz

www.trademe.co.nz

www.kiwihealthjobs.com

IMPROVE YOUR ENGLISH LANGUAGE CONFIDENCE AND SKILLS

Knowledge of English and the ability to use it confidently is crucial in New Zealand. Using your English every day is something you need to do. Watching NZ made television programmes and the News is also helpful for improving your Kiwi English.

English classes for migrants are referred to as ESOL – English for Speakers of Other Languages.

YOU CAN LEARN ENGLISH AT:

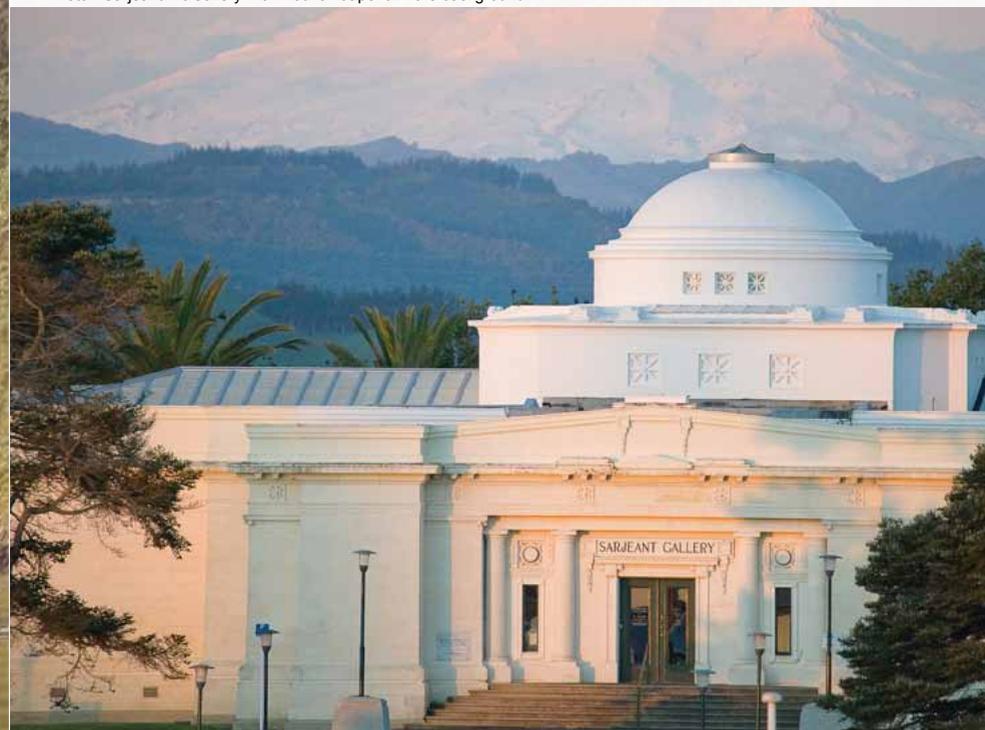
English Language Partners [formerly ESOL Home Tutors]

Address: 221 Victoria Avenue (up ramp, at rear)

Telephone: (06) 345 1778

Email: wanganui@englishlanguage.org.nz

Photo - Sarjeant Art Gallery with Mount Ruapehu in the background



GET AROUND OUR CITY AND DISTRICT

A good map is essential to find your way around a new place whether walking or driving in the city centre. The Wanganui i-SITE Visitor Centre can give you a free map of the Wanganui central business district.

Buses operate throughout the city. Buses run to and from some suburbs and outlying areas. Timetables are available from the Wanganui i-SITE Visitor Centre and the Wanganui District Council and Horizons Regional Council (181 Guyton Street).

Information on city and rural bus services can be downloaded from

Website: <http://horizons.govt.nz/default.aspx?pageid=53>

Taxis can be ordered by phone or hailed at taxi stands. *Yellow™ 'Taxis.'*

DRIVING

Before driving:

- You MUST have a driver's license. You can use your international driver's license for one year. Licenses from some countries are transferable
- You need to know the road rules. The rules are explained in a book called the ROAD CODE. Libraries have copies or you can buy one at most booksellers
- You must get a New Zealand driver's license after one year
- You will have to pass a theory test (Learner's license) and a practical driving test (a) Restricted License (b) Full License
- You need to understand the ROAD CODE to prepare for this test

A brochure "What's different about driving in New Zealand" is available in Chinese, Japanese, Korean, Fijian, Samoan, Malay and Hindi are available on the website.

Website: www.nzta.govt.nz/resources/new-resident-drivers/index.html

Legal requirements:

- You MUST carry your driver's license at all times when you are driving. If your license is not in English you should carry an official translation with you
- You MUST wear a seat belt when you are in a car, bus or taxi
- Children under 5 MUST be restrained in an approved child car seat. As the driver, you must make sure that any child under five years of age is properly restrained by an approved child restraint that is appropriate for the age and size of the child. They must not travel in the car if you can't put them in an approved child restraint. The vehicle's safety belt on its own is NOT an approved child restraint

Approved child restraints include:

- Infant restraints for young babies (often called baby capsules)
- Restraints for older babies, toddlers and preschool children (often called car seats)
- Booster seats for preschool and school-aged children
- Child safety harnesses (used with or without a booster seat) for preschool and school-aged children.
- Contact Plunket for information about hiring a child restraint for your car. Telephone: (06) 345 3142

SHOPPING

Retail shopping areas can be found in Victoria Avenue, Trafalgar Square and suburban locations. The main supermarkets are Countdown, New World and Pak N Save. Smaller supermarkets can be found in the suburban shopping centres.

Household Goods and clothing can be purchased second-hand.

Yellow™ 'Second Hand Dealers.' or *"Clothing - secondhand"*

For information about consumer rights:

Website: www.consumer.org.nz

RECREATION AND PARKS

The Wanganui District has a wide range of green spaces, from smaller neighbourhood reserves and playgrounds to larger sports focused parks, wildlife reserves, city centre parks, dog walking areas and even parks with dedicated mountain bike tracks. Parks are an essential part of our community and some of our premier parks offer places for the whole community to come together and enjoy special events, such as the Youth Committee's Picnic in the Park at Kowhai Park, Carols by Candlelight at the Virginia Lake bowl and the regular range of sports and entertainment events at Cooks Gardens.

There is also a large network of neighbourhood reserves which provide safe, informal passive and active recreation opportunities within the suburban areas. Some of these parks have playground equipment for children to enjoy. For more information visit the Wanganui i-SITE Visitor Centre, Taupo Quay, or visit the website www.wanganui.com or www.wanganui.govt.nz

Our parks are smokefree.

EVERYDAY INFORMATION

The Wanganui i-SITE Visitor Centre is an excellent source of local information and events.

A wide range of information about Wanganui and the services available in the district can be found on the Wanganui District Council website: www.wanganui.govt.nz and www.wanganui.com

OTHER USEFUL WEBSITES ARE:

Wanganui Discover Packages

www.wanganui.com/discoverpackages

Weather forecast service

www.metservice.co.nz

SPORTS

Sport is an important part of many peoples' lives in New Zealand and is a great way to get to know local people. In Wanganui there are many sports opportunities and venues for sports such as swimming, golf, tennis, squash, rugby, football, netball, hockey and cricket.

Check Sport Wanganui for local club contacts and sports event information. Website: www.sportwanganui.org.nz

EVENTS

Wanganui hosts many events including sports and concerts. To find out about upcoming events, check out website: www.wanganui.com

TELEPHONES AND INTERNET

Yellow™ 'Telecommunications Services'
and *'Internet Service Providers'*

LOCAL AND INTERNATIONAL CALLS

A range of companies offer domestic, international, cellular and internet service facilities. When you register with a phone company, you can make national or international calls on your home phone. Alternatively you can use phone cards to make calls. The New Zealand country code is 64. A list of codes for other countries can be found in the *White Pages®*.

Each region in New Zealand has an area code. The area code sits in front of the regular number. This can be found in the front of the telephone book. When you phone a local number, you do not need to put the area code in front of the number.

Numbers starting with 0800 or 0508 are free of charge from a landline. Numbers starting with 0900 provide specialist information and entertainment services on a user-pays basis.

INTERNET SERVICE PROVIDERS

There are many internet service providers (ISP's) and each company has its own rates. It is a good idea to obtain a few quotes to determine the best deal for you. Some Internet Service Providers also offer discounted international calling rates, so be sure to ask about these if you phone your home country often.

MOBILE PHONES

Telecom and Vodafone are the most popular of a range of phone companies providing mobile phone services in New Zealand. Companies offer either prepaid or fixed term plans for mobile phones. It is a good idea to discuss the different plans before selecting and signing the contract.

PUBLIC TELEPHONES

Public telephones are located in most towns, airports and shopping malls in New Zealand. You can either use coins or cards to make a phone call. Phone Cards are available from your local dairy (i.e. news agent or corner shop) petrol stations and supermarkets.

ELECTRICITY AND GAS

You can choose the gas or electricity company you would like to supply your home. You can phone the company of your choice to start the power supply from the date you start living in the house. You can arrange this in advance. When you first move in and phone any retail electricity supplier you will be asked for some form of identification, such as your driver's license number, passport number or landlord's phone number. Some companies may check your credit rating or ask for a bond.

Yellow™ 'Electricity Network Operators or Electricity Supply – Retail.'

Finding the best provider for your needs

An independent service provided by the Consumers Institute in association with the Ministry of Consumer Affairs and the Citizens Advice Bureau. Consumer power switch works out which power company and pricing plan is cheapest according to the consumer's location and power usage.

Website: www.powerswitch.org.nz

REFUSE AND RECYCLING COLLECTION

Wanganui Rubbish Collection

All residential properties within Wanganui have weekly rubbish collection. Rubbish stickers can be purchased from the Council Customer Services Centre or from local supermarkets. Bags must have a rubbish sticker on the bag or otherwise it will not be collected.

- Put bag out by 7.30am on the correct day for your area
- Place bag at kerb side – not at front of gate
- Ensure the top of the bag is secured
- Let ashes cool before placing in bag
- Wrap sharp objects
- No hazardous waste
- Any number of Official Rubbish Bags may be left for collection
- Do not put paper, cardboard, glass bottles/jars, aluminum cans, or steel tins in your refuse bag - recycle them at the Wanganui Recycling Centre.

To check the day that your rubbish is collected

Website: www.wanganui.govt.nz

RECYCLING

Recycling is encouraged in New Zealand. The recycling centre is located in Peat Street, Central City. Items are to be taken to the recycle centre. There is no limit on the volume of recyclable items that may be taken. You can recycle all your paper, cardboard, plastic bottles (grade 1 & 2, i.e.: fizzy drink, water, milk, cream, cleaning products), clean food and drink cans and glass bottles and jars. Please separate into bags or boxes as follows: paper and card, plastic and metals, glass, and pace in the appropriate bins with signs.

INFORMATION CENTRE

The official Wanganui i-SITE Visitor Centre can give you directions to local businesses, advice on tours, activities and accommodation and book them for you. They can also help you plan a full itinerary and handle all the bookings. They can arrange reservations for travel by rail, road, sea and some domestic flights.

The Wanganui i-SITE Visitor Centre can be found at 31 Taupo Quay in the centre of the city.

Telephone: (06) 349 0508

Website: www.i-site.org.nz/manawatu-wanganui

POSTAL SERVICE

New Zealand Post Shops can be found throughout the Wanganui region. They offer a wide range of services including postage, fax, private boxes and bags, change of address, vehicle licensing and bill payments. Post boxes are also located throughout the district. Sending a standard letter to anywhere in New Zealand costs \$0.60.

TELEVISION

New Zealand has free national television channels. Pay TV also offers a variety of satellite and cable channels.

RADIO

There are a number of radio stations that cover the wider Wanganui area. They are either on AM or FM frequencies. Most stations have local, national and international news and weather information regularly throughout the course of the day. They often have community notices about events coming up in the local community.

NEWSPAPERS

The Wanganui Chronicle is the local daily newspaper and can be purchased from a number of outlets including supermarkets, dairies, and petrol stations. It can also be delivered to your home from Monday to Saturday on subscription.

Look under 'Public Notices' to find out about upcoming events.

Look under 'Situations Vacant' for employment opportunities - Employment vacancies can be found in the classified section of newspapers.

Look under 'Accommodation' for houses to rent

The Midweek and Rivercity Press are the two local free community papers in Wanganui. These are delivered to each house weekly.

Other New Zealand national and regional newspapers can be purchased at local outlets. International and world newspapers are available free to view online at the Wanganui Library.

NOISE CONTROL

Excessive noise is any noise under human control that unreasonably interferes with the peace, comfort and convenience of others. If you are disturbed by excessive noise at any time you can try talking to those responsible for making the noise. If no action is taken to reduce the noise, you can phone the Council to lodge a complaint.

To learn more about the noise control process or to lodge a complaint, you may contact the Wanganui District Council at any time of the day or night.
Telephone: (06) 349 0001

DOGS

All dogs age three months or older must be registered annually. To register your dog, please contact the Wanganui District Council. Council's Animal Control Officers are available to assist with enquiries and complaints regarding dogs and dog ownership.
Telephone (06) 349 0001

The Society of Prevention of Cruelty to Animals (SPCA) is a not-for-profit voluntary organisation focusing on the welfare of animals.
Telephone (06) 345 3369

MAKING A WILL

A will is a legal document that helps you decide how you will provide for your family and how your affairs should be managed after your death. Anyone over 18 can make a will. It is highly recommended but not compulsory. You can contact a lawyer to learn more about making a will. *Yellow™ 'Lawyers.'*

Photo - Heritage building in retail and business precinct



BUDGETING AND MONEY MANAGEMENT

If you have difficulty managing your finances, or if you are in arrears with payments or have debts, you should ask for help from an advisor from Budgeting Services before your name goes to a Debt Collection Agency. A budget advisor can help you if you have difficulty negotiating or speaking in English with your creditor. This is a FREE and confidential service.

Contact Budget Advice

Website: www.familybudgeting.org.nz

Wanganui budgeting agencies:

There are several Wanganui budgeting services. These are found in the Wanganui telephone book.

LEGAL PROBLEMS

If you need help to deal with the legal system, contact the Legal Services Agency or Community Law Centre.

Website: www.lsa.co.nz

Website: www.communitylaw.org.nz

Photo - Wanganui South Beach



SAFETY INFORMATION

FIRE SAFETY

What to do in a fire - Get DOWN, Get LOW, Get OUT!

- Crawl low and fast to escape from the smoke and fire
- Shut the doors behind you to slow the spread of the fire
- Make sure all the family meet in the same place once they have escaped [make a plan]
- Once you have got out of the fire- STAY OUT – never go back inside the house
- Phone 111 and ask for the Fire brigade

You can download fire safety tips in several languages [Burmese, traditional and simplified Chinese, French, German, Japanese, Khymer, Korean, Nepalese, Samoan and Spanish].

Website: www.fire.org.nz/Fire-Safety/Fire-Education/Pages/Multi-Language-Fire-Safety-Tips.aspx

BEACH SAFETY

Wanganui has many beaches within driving distance beaches offering recreational opportunities such as swimming, walking, surfing, diving, kayaking, boating and fishing.

As beautiful as our beaches may appear, they can also be dangerous and rough at times and it is crucial that you understand the principles of beach safety such as:

- Swim only at life-guard patrolled beaches [RED and YELLOW FLAGS will be visible]
- Always swim between the red and yellow flags
- Never swim alone or leave children unattended
- If you get into trouble, raise your arm for assistance and wait for help

You can ask a lifeguard at the beach for more safety advice.

Website: www.watersafety.org.nz/goodadvice

Wanganui has lifeguards at its main beaches during summer.

DISASTER SAFETY

Due to its location and environment, New Zealand faces many potential disasters. In some cases, such as a weather related or volcanic disaster, there may be time for a warning.

Some disasters occur without any warning, for example, an earthquake or a tsunami [tidal wave] close to land. All disasters have the potential to cause disruption, damage property and take lives. Make sure you AND your family are prepared.

- Prepare an emergency survival item pack

Emergency items should include:

- Torch with spare batteries
- Radio with spare batteries (check all batteries every 3 months)
- A change of clothes for all family members (wind and waterproof clothing, sun hats, and strong outdoor shoes)
- First aid kit and essential medicines
- Blankets or sleeping bags
- Pet supplies
- Toilet paper and large rubbish bags for your emergency toilet
- Face and dust masks
- Food and water for at least three days
- Non-perishable food (canned or dried food)
- Bottled water (at least 3 litres per person, per day for drinking)
- Plan how to get water for washing and cooking (check your hot water cylinder, pond, toilet cistern if it is free of chemicals)
- A primus or gas barbeque to cook on
- A can opener
- Check and replace food and water every twelve months

Supplies for babies and small children:

- Food, formula and drink
- Change of clothing and nappies
- Toys or favourite activity

Put together everything you need for your emergency survival pack and place it somewhere that is easy to get to in an emergency. Make sure everyone in your house knows where your emergency survival items are kept. If you prefer to keep some of your emergency survival items in the house for everyday use, make sure you know where to find them quickly when an emergency occurs.

Traditional Chinese, Simplified Chinese, Hindi, Samoan, Tongan and Korean translations of this emergency check list and household emergency plans can be downloaded from the website.

Website: www.getthru.govt.nz

PERSONAL SAFETY TIPS

- Don't walk home on your own late at night
- Don't open your house door to people you do not know
- Don't tell people who knock on your door or phone you that you are home alone
- Use a security chain on your external doors
- If someone asks to use the phone, say no. Keep them locked out and tell them where the nearest phone box is or offer to make the phone call for them
- Don't give your name and address, personal details or bank account information to people that you do not know, over the phone

CAR SAFETY TIPS

- Always lock your car when you are not in it
- Never leave items such as wallets, computers, phones etc where they can be seen inside your car when it is parked
- Park in a well lit area at night

NEW ZEALAND GOVERNANCE ELECTORAL SYSTEM

CONSTITUTIONAL MONARCHY

New Zealand is a constitutional monarchy. The Queen of New Zealand, Queen Elizabeth II, is the Head of State. The Queen's representative in this country is the Governor-General, who has all the powers of the Queen with respect to New Zealand. Although an integral part of the process of government, the Queen and the Governor-General remain politically neutral.

GOVERNOR-GENERAL'S WEBSITE

Website: www.gg.govt.nz

PARLIAMENT

New Zealand is a democratic country in which the Members of Parliament (MPs) are chosen in free and fair elections. New Zealand has a single chamber of Parliament known as the House of Representatives. Any New Zealand citizen, enrolled as an elector, can stand as a candidate for election as a Member of Parliament.

Further information

Website: www.parliament.nz or www.beehive.govt.nz

Information about the Prime Minister and Cabinet

Website: www.dpmc.govt.nz

All government agencies and services

Website: www.newzealand.govt.nz

Information regarding legislation

Website: www.legislation.govt.nz

ELECTIONS

Parliament is elected under the MMP (Mixed Member Proportional) system. Under MMP, each person enrolled as an elector has two votes - a party vote and an electorate vote.

All New Zealand citizens, and permanent residents who have resided in New Zealand for 12 months or more, and are aged 18 years or over, are eligible to vote.

To enrol to vote:

Website: www.elections.org.nz/enrolment

Website: www.elections.org.nz/democracy/taking-part

ELECTORAL SYSTEM

New Zealand is a democratic country in which the members of Parliament (MPs) and local Mayor and Councilors are chosen in free and fair elections. You are eligible to vote if:

- You are a citizen or permanent resident
- You have resided in New Zealand for 12 months or more
- You are 18 years or over
- You are enrolled to vote. It is compulsory to enrol to vote

You can find out more information about the election process and how to enrol through Elections New Zealand.

Telephone: 0800-36-76-56.

Website: www.elections.org.nz

CENSUS

The census is the official count of how many people and dwellings there are in New Zealand. It takes a snapshot of the people in New Zealand and the places where we live. By law, Statistics NZ must hold a census once every five years, and everyone must fill in a form.

DISCLAIMER:

Although every care has been taken compiling this guide, Settlement Support Manawatu, Palmerston North City Council, and Wanganui District Council accept no responsibility for errors or omissions, or the results of any actions taken on the basis of any information contained in this publication.

Settlement Support New Zealand. June 2012

NOTES





Design and layout by
www.lampstudios.co.nz

SUPPORT FOR HIGHLY SKILLED MIGRANTS

EMAIL: SETTLEMENTSUPPORT@PNCC.GOVT.NZ

TELEPHONE: 0800 776 948

WEBSITE: SETTLEMENTSUPPORTWANGANUI.CO.NZ