



To our valued Patrons,

From the 28th April 2025, for a period of 8 weeks the main pool side of the facility will be **closed**.

The upgrade occurring will be giving the main pool some much needed attention, repairing of tiles and leaks, moving to membrane solution (rather than paint, more grip, less maintenance) and building a ramp entry with rail. Our hydrotherapy pool will also be painted at this time and other general maintenance will occur within this closure. We have been extremely lucky in securing lotteries funding for part of this project as we look to continue the accessibility improvements to our facility. We know that for many people the closure will impact on routine and therefore we have sought solutions which will mean long-term we will have fewer long closures with moving away from the traditional seal and paint solution we have in the main pool.

This closure affects the below services/facilities

- Hydrotherapy Pool - **CLOSED**
- Main 8 lane 25m Pool – **CLOSED**
- Gym – will be relocated to smaller location. Some gym classes will be limited numbers, or alternative offerings. The space cannot be used for own programming while classes are on.
- Learn to Swim – we will not be doing assessments for new students for term 2. Available Aquatots spaces will be able to be enrolled into as normal.
- The old side males, females and disabled changing facilities – **CLOSED**
- Emergency Exit – Front Entry only.
- There will be **no Aquarobics for the entirety of the closure** due to the depth of the school pool, we are going to run alternative fitness classes at this time, which we will share in due course.
- We will have **no public swimming lanes** (for swimming lengths/walking) Monday – Friday 330pm-530pm and weekends 11am-3pm. Outside of these times we endeavour having a minimum of 2 lanes and up to 4 lanes available for swimming and walking.
- There will be **no birthday party area** for the duration of the closure.
- There is no accessibility ladder into the school pool, this is due to this structure being purpose built for the main pool. Mobile hoists are available for entry – speak with our team if you would like this service.

The closure does not affect the below services/facilities

- Spa
- Steam room
- Sauna
- Recreation Male and Female changing rooms
- Family changing rooms, and disabled changing room
- Lazy River and Leisure Pool
- Hydro slide
- Learn to Swim Pool
- School Pool – please refer to our website pools.whanganui.govt.nz for live availability of lanes.
- Gym Availability (relocated to recreational side mezzanine and less equipment)



Members and concession card holders

- Members can suspend their memberships over this period without impacting general suspension rules
- Fitness Members rates will reduce to the non-fitness rate for the duration of the main pool closure
- Normal memberships have two options if not suspending over this period
 1. Stay at current rate and utilise the gym and classes
 2. 25% discount on membership rate
- Concession card expiration dates will be extended for 8 weeks

Learn to Swim will continue as normal, with main pool classes run in the school pool.

Below is indicative school pool availability, there is some bookings in place outside of the below so please utilise the online live availability calendar. There is no change to our normal operating hours of Monday – Friday 6am – 8pm and Saturday - Sunday 8am - 6pm.

Monday, Wednesday, Friday					Tuesday, Thursday				
Time	Lane 1	Lane 2	Lane 3	Lane 4	Time	Lane 1	Lane 2	Lane 3	Lane 4
6am	N/A	FAST	SLOW	WALK	6am	N/A	N/A	FAST	SLOW
7am	FAST	MEDIUM	SLOW	WALK	7am	FAST	MEDIUM	SLOW	WALK
8am	FAST	MEDIUM	SLOW	WALK	8am	FAST	MEDIUM	SLOW	WALK
9am	FAST	MEDIUM	SLOW	WALK	9am	FAST	MEDIUM	SLOW	WALK
10am	FAST	MEDIUM	SLOW	WALK	10am	FAST	MEDIUM	SLOW	WALK
11am	FAST	MEDIUM	SLOW	WALK	11am	FAST	MEDIUM	SLOW	WALK
12pm	FAST	MEDIUM	SLOW	WALK	12pm	FAST	MEDIUM	SLOW	WALK
1pm	FAST	MEDIUM	SLOW	WALK	1pm	FAST	MEDIUM	SLOW	WALK
2pm	FAST	MEDIUM	SLOW	WALK	2pm	FAST	MEDIUM	SLOW	WALK
3pm	N/A	FAST	SLOW	WALK	3pm	N/A	FAST	SLOW	WALK
5pm	N/A	N/A	N/A	N/A	5pm	N/A	N/A	N/A	N/A
530pm	N/A	MEDIUM	SLOW	N/A	530pm	N/A	MEDIUM	N/A	N/A
630pm	FAST	MEDIUM	SLOW	WALK	630pm	FAST	MEDIUM	SLOW	WALK

Saturday					Sunday				
Time	Lane 1	Lane 2	Lane 3	Lane 4	Time	Lane 1	Lane 2	Lane 3	Lane 4
8am	N/A	N/A	FAST	SLOW	8am	FAST	MEDIUM	SLOW	WALK
9am	N/A	FAST	SLOW	WALK	9am	FAST	MEDIUM	SLOW	WALK
10am	N/A	FAST	SLOW	WALK	10am	FAST	MEDIUM	SLOW	WALK
11am	Leisure/Recreation (No Lanes)				11am	Leisure/Recreation (No Lanes)			
12pm									
1pm									
2pm									
3pm	FAST	MEDIUM	SLOW	WALK	3pm	FAST	MEDIUM	SLOW	WALK
4pm	FAST	MEDIUM	SLOW	WALK	4pm	FAST	MEDIUM	SLOW	WALK
5pm	FAST	MEDIUM	SLOW	WALK	5pm	FAST	MEDIUM	SLOW	WALK

Many thanks,

The Splash Team