



Learn to Swim Information

Learn to Swim Pricing

Aquatots	 Weekly \$10.50
Pre School	 Weekly \$13.00
After School	 Weekly \$13.00
Private 1-1	 Weekly \$18.50 (15 minutes)

Please note upfront pricing is based on relevant number of weeks in the term (or sessions in the programme), this may vary depending on the day of the week but is based on the per week pricing above.

Learn to Swim Enrolment (new students)

Aquatots do not require assessment prior to enrolment. Enrolment for new Aquatots is at the end of each term. If we have availability in Aquatots classes these can be joined at any point throughout the term.

Pre School assessments are required for new students – dates for these are on the following page

After School assessments are required for new students – dates for these are of the following page

Learn to Swim Enrolment (existing students)

Roll over enrolments will be done in person the week prior to online bookings opening – these are for students who are assessed and are staying in the same class at same time. Payment must be made to confirm held spots. This can be done upfront, or with a weekly Direct Debit set up (more information on DDs under Learn to Swim with EziDebit). **If an external provider pays for Learn to Swim Lessons please email splashcentre@splashcentre.co.nz to confirm this process.*

For existing Learn to Swim Students who have been assessed you will be able to enrol online at <https://pools.whanganui.govt.nz> Please note enrolments open at the end of the term once assessments have taken place. Enrolments are confirmed by the Learn to Swim team. Any students enrolled into the wrong level will have to re-enrol into the correct level. You will receive a 'next level slip' indicating which level to select online or in person.

We can also take enrolments in person from the communicated date, or over the phone.

Enrolments are not confirmed until payment is in place (either Upfront or DD, this can be done at reception or in the online portal) – you risk losing your spot if this is not done and held spaces will have a finite period. *Please note that bank transfer is not accepted for payment unless arrangement has been pre-agreed.*

Holiday Programmes are upfront payments only.

Learn to Swim with EziDebit

EziDebit is the easy way to pay your Learn to Swim fees. Online payments are processed by EziDebit. Splash Centre will not appear on your transaction history.

When you choose to pay by direct debit Learn to Swim payments will be automatically deducted by EziDebit weekly from your nominated bank account or credit card on the Monday of the lesson. All transactions will show up on your regular bank account statement. If your regular session falls on a public holiday you will not be charged that week.

It's quick, it's easy, you don't need to set anything up with your bank and you don't have to think about it. When enrolling for Learn to Swim simply select direct debit online or fill in the EziDebit form in person.





General Terms and Conditions

Learn to Swim Students will be issued a Learn to Swim Membership card. These are issued once for the entirety of the time in the Learn to Swim Programme. If lost it is a \$5.00 fee to replace the card

On arrival to the facility the card must be scanned at the front counter.

Students are able to take up to one term off without needing to be reassessed – for breaks longer than one term students are considered as new students and will need to be reassessed. This is because a lot can change in this time and we want to ensure our students are swimming at the correct level.

If a child is unable to attend lessons due to a multi-week medical event (eg. broken arm), lessons can be credited (for upfront payment) or direct debits suspended for recovery period. A medical certificate will need to be provided.

Children under 8 must be actively supervised by a caregiver over the age of 17 – active supervision means watching your child at all times, and ready to offer assistance if needed.

New learn to swim students over the age of 3 years must complete an assessment before enrolling into Learn to Swim or Learn to Swim Holiday Programmes – enrolments for new students without this criterion being met will not be accepted. Up front payments will be refunded within 20 working days on receipt of refund details, payment plans set up with direct debit will automatically be cancelled.

Refunds

We do not refund for change of mind.

Online Customer Portals

We strongly advise that all parents/guardians wanting to utilise online enrolment set up customer portal account and ensure their children are linked correctly under their Dashboard>Personal Details prior to enrolment going live. If your children are not linked please speak with the team at the Front Counter or send us an email splashcentre@splashcentre.co.nz with the appropriate details so we can link the accounts. Please also take this opportunity to check that the details we have for you are correct.

Upcoming Dates

ASAP	Set up an online customer portal
22 nd July 2024	Term 3 Starts
13 th August 2024	Term 3 Holiday Programme and Term 3 Assessment bookings open for new students (opens 9am online or via phone call)
16 th September 2024	Rollover bookings may be done at reception
18 th September 2024	Rollover Bookings Online – with held places (please note holds will expire 11.59pm on the 21 st September 2024)
22 nd September 2024	Term 4 Enrolment (for existing students) opens online 8pm
24 th September 2024	New Aquatots bookings open online
23 rd -24 th September 2024	Assessments starts for Holiday Programme (must have assessment booking)
30 th September – 2 nd October 2024	Assessments start for Term 4
30 th September – 4 th October 2024	Holiday Programme Term 3
Over the Summer	
6 th – 10 th January 2025	Holiday Programme (5 days)
13 th – 17 th January 2025	Holiday Programme (5 days)

