





Emergency and Social Housing Pathways

Client identifies needs  ensure they are linked up with Work & Income / MSD 
phone call or visit to case worker (do not have to be on a benefit to qualify)

Emergency Housing (Transitional)

Client informs you they cannot stay where they are or they don't have suitable accommodation with the next 7 days



Establish Need
Understand what has led to this situation



Explore other options
Do they have family / friends they can stay with?



Give the client a list of other providers/real estate agencies and ask them to explore those options



Determine the outcome of those enquiries



Refer them to an MSD Contracted Provider if there is a suitable property vacant and look for other options if there isn't.



Social Housing

Client presents or calls the office



Social housing assessment completed to determine eligibility
Meets the income & asset test
If client is eligible then a phone assessment is booked



Phone assessment completed
Priority rating calculated and position on register determined
Client has 20 days to provide verification
Client goes on waitlist



Centralised Housing Unit (CUH) and Housing NZ (HNZ) work together to find an appropriate house
Clients are added to Social Housing register
When a house becomes vacant they look for possible matches



HNZ contact client directly
Assistance is provided to ensure the client is supported to keep their tenancy sustainable



Housing Options

REAL ESTATE AGENCIES

Ross Watson Real Estate	06 344 2539
Landlord'S Link	06 347 2602
The Rent Centre	06 345 0803
Ray White Real Estate	06 347 7777
Harcourts	06 349 0883
Property Brokers (note their rental office hours are 11am to 3pm)	06 345 7548
The Property Place	0800 757 573
Property Rentals	027 915 1774
Inspire Property Rentals	021 197 4176
myRent.co.nz	

OTHER LONGER-TERM OPTIONS TO TRY (these are NOT Emergency Housing, nor are they recommendations – they are options you may choose to take if you've exhausted all other avenues)

Just Cabins (moving a cabin onto a property if able to)	0800 587 822
Purnell House	06 347 8333
Sunshine Units and Apartments (through Ross Watson Real Estate)	027 441 3045
Waverley Hotel (accommodation only, no longer operating as a pub)	021 233 0244
The Commercial Hotel (single, quiet males only)	022 185 9136

SHORT-TERM (these are NOT for emergency or transitional housing, but are reasonably priced)

Braemar House (Women and/or women with children)	06 348 2301
Anndion Lodge	0800 343 056
Tamara Lodge (caters for mature women only)	(06) 347 6300
College House – Matt	021 852 100

SHORT-TERM HOUSING - MEN

Wanganui Housing Trust (must be referred by Work & Income)

LONG-TERM HOUSING - SENIORS

Pensioner Flats Wanganui District Council over 65+ years	06 349 0001
--	-------------

Websites to look for long-term rentals: realestate.co.nz; TradeMe; Facebook Wanganui Rentals