



Splash Centre Locker and Cubbies

At Splash Centre, we are committed to providing all customers with safe and reliable storage options while they enjoy our facilities. With a choice of free cubbies for everyday items and secure lockers available through purchase, or bring-your-own padlocks, we aim to offer flexible solutions that suit individual needs. We also recognise that some customers may have accessibility challenges, and we encourage the use of personal padlocks or staff support to ensure everyone can store their belongings with confidence and peace of mind.

Locker Options

Black, White and Grey Cubbies	FREE
Blue Lockers	<ol style="list-style-type: none"> 1. Buy a lock 2. Bring your own lock

Blue Lockers – Secure Storage

1. Buy a lock (\$5)
 - a. Customers may purchase their own padlock from reception.
 - b. Allows ongoing use with full personal control.
 - i. How to use:
 1. Enter the issued code on the dials. Ensure clear alignment of numbers with the indicator line when setting or reading the code.
 2. Place belongings inside the locker.
 3. Close the door and press the shackle down until it clicks shut.
 4. Scramble the dials before leaving.
 5. To reopen: line the dials back to your code and pull up the shackle.
2. Bring your own lock
 - a. Customers may bring and use their own padlock.

Accessibility Considerations

We recognise that not everyone finds combination locks easy to use, particularly if:

- Vision is impaired (e.g. glasses are locked away during swimming),
- Dexterity issues such as arthritis, or
- Memory concerns make remembering codes difficult.

What we recommend:

- Customers are encouraged to use their own padlock (Option 2) if Centre-issued locks are not suitable.
- This gives confidence and independence in managing belongings.
- Staff are available to provide assistance with Centre-issued locks when required.

Our intention is that all customers — regardless of vision, mobility, or other accessibility challenges — can safely secure valuables while using Splash Centre.



Locker Use Conditions

1. Lockers may be used only within Splash Centre opening hours.
2. At the end of each day, all lockers must be emptied.
3. Any lockers still locked will be opened by staff (override or cut if BYO padlock).
4. Items left behind will be placed in Lost Property and managed according to the Lost Property Process.
5. Splash Centre is not liable for loss, theft or damage to stored items caused by the storer or third party.

Lost Property Process

If you leave something behind at the pool, we'll do our best to reunite you with it.

- All found items are logged at the front counter and stored securely.
- Lost property is kept on site for one month.
- After this time, unclaimed items are donated to charity.

If you've lost something:

- Let our front counter team know when you were last here and what you lost.
- If it's been logged, we'll help locate it and arrange for you to collect it.

Please note:

- Lost property cannot be borrowed by staff or customers.
- Lost property is washed at end of week to avoid it going rancid and if not collected within 4 weeks will be taken to a charity shop.