

Council customer service revamp

Front-line customer services at Whanganui District Council are being improved, starting with a major revamp of the ground floor reception area at 101 Guyton Street.

Council Chief Executive, Kym Fell says, "We are prioritising our community and our customers and I'm very pleased that we're now able to create an attractive and welcoming environment for visitors – moving away from out-dated counters, caged cashier stations and long queues."

The design of the refurbishment has been undertaken by Dalgleish Architects re-organising the space to reflect modern business practice, while also recognising the original 1960s design.

Mr Fell says, "I acknowledge that this upgrade will cause some temporary inconvenience while we close the 101 Guyton Street reception area and I apologise for any inconvenience this may cause."

Relocation of Council services

The Council's Customer Services will be moved to 179 St Hill Street, in the Council infrastructure building, for the duration of the refit.

The Mayor and Chief Executive and their staff will move to **Heritage House at 136 St Hill Street** and all Council meetings and Committee meetings will take place there.

Public access to 101 Guyton Street will be closed from **Monday, 3 December 2018** and construction is estimated to take around three months to complete.





Concept drawings of the planned refurbishments at Whanganui District Council showing computer and customer care pods

LIM report deadline

Thursday, 6 December 2018

If you require a LIM (Land Information Memorandum) report before the Christmas holiday period, your completed application form and payment must reach us no later than Thursday, 6 December 2018.

Applications made after Thursday, 6 December 2018 may not be processed before we close for the holidays at 12 noon on Friday, 21 December 2018. The Council will reopen at 8.00am on Thursday, 3 January 2019.

You can download a LIM application form at: www.whanganui.govt.nz/lims

The statutory 10-working day processing timeframe for LIM applications will be suspended from Monday, 24 December 2018 to Tuesday, 15 January 2019 inclusive.

Museum on the move

Watt Street site re-opens in New Year

The temporary Whanganui Regional Museum at 62 Ridgway Street has closed its doors to prepare for the move back to the museum building in Watt Street, which has been seismic strengthened.

The Ridgway Street space operated as a small satellite museum during the work. Installation of new exhibitions is in its final stages and it is time to install visitor reception and administration spaces back to the Watt Street building.

The museum will re-open its doors to the public on Saturday, 19 January 2019.

The Archive Research Service closed temporarily this month and will re-open on Monday, 4 February 2019.

The latest Whanganui Sports Hall of Fame inductees





From left: Diving referee and judge, Robin Hood, and softball umpire, the late Charlie Phillips, are now in the Whanganui Sports Hall of Fame

Two Whanganui-born national representatives who later gained international recognition as administrators are the latest inductees into the Whanganui Sports Hall of Fame.

Prominent diving referee and judge, Robin Hood, and softball umpire, the late Charlie Phillips, became the first inductees from their sports into the Hall of Fame.

They were named at the Ray White 2018 Whanganui Sports Awards function this month, which took the number of Hall of Fame members – from 12 sports – to 26, plus three family groups.

Robin Hood, a national diving champion who finished fifth at the 1966 Kingston Commonwealth Games, was inducted into the International Swimming Hall of Fame in 2004 for his outstanding contribution to diving since 1974.

Charlie Phillips, who died in 2003, won a bronze medal with the New Zealand softball team at the inaugural world championships in Mexico in 1966, and also played at the world tournament in Oklahoma two years later.

In 1997 he was elected to the New Zealand Softball Hall of Fame, and two years later inducted into the International Hall of Fame for his 30 years' of service in all aspects of the sport – playing, umpiring and administration.

The selection panel comprised Sue Westwood (chair), Sue Haden (chair of Whanganui Sports Heritage Trust), Nicky Malipaard (Sport Whanganui), Ron Palenski (Dunedin – New Zealand Sports Hall of Fame director), Ken Mair (Whanganui iwi), Mark Stoneman (multi-sports organiser), John Phillips (media) and Keith Smith (Secretary – Whanganui District Council sports adviser).

For more information about the Whanganui Sports Hall of Fame go to: www.whanganui.govt.nz/sportshall

Tattletale Saints return to

The Tattletale Saints will hit Whanganui for a concert at the Sarjeant on the Quay on Friday, 7 December at 7.30pm.

Sarjeant on the Quay

Tickets are on sale now at the Sarjeant on the Quay and by calling o6 349 0506.

Enjoy Americana and jazz-influenced sounds from the ex-pat Nashville-based duo, Vanessa McGowan and Cy Winstanley (pictured).

Audiences can look forward to two new singles as well as classic country, pop and American-songbook hits.



Council meetings

You are welcome to our meetings

Whanganui District Council's Forestry Joint Committee	11.00am Monday 3 December	Heritage House, 136 St Hill Street
Strategy and Finance Committee	2.00pm Wednesday 5 December (note time change)	Heritage House, 136 St Hill Street
Wanganui Rural Community Board	3.30pm Thursday 6 December	Heritage House, 136 St Hill Street
Council meeting	1.00pm Tuesday 11 December	Heritage House, 136 St Hill Street
Statutory Management Committee	9.00am Thursday	Heritage House, 136 St Hill Street

• Deliberations - Castlecliff Reserve Management Plan

reconvening

Agendas are available at: www.whanganui.govt.nz/agendas or view hard copies at 179 St Hill Street (the temporary Council Customer Services area from Monday, 3 December 2018) or the District Library.

Full Council meetings are live-streamed at www.facebook.com/whanganuidistrictcouncil and www.whanganui.govt.nz/live-council-meetings