



Community Link

Whanganui District Council
 101 Guyton Street
 PO Box 637, Whanganui 4500
 06 349 0001
 yourcouncil@whanganui.govt.nz
 www.whanganui.govt.nz
 @whanganuidistrictcouncil
 @whanganuidc
 @WhanganuiDC



Council services under Alert Level 2

Whanganui District Council has resumed many of its services following the move to COVID-19 Alert Level 2 last week. Systems have been put in place to ensure the safety of our customers and staff in this alert level.

For more information on Council facilities and services during the current COVID-19 situation, please visit:
www.whanganui.govt.nz/covid-19

Council Customer Services

Council Customer Services at 101 Guyton Street is open to the public from 8.30am-5.00pm, Monday to Friday.

Upon entry to the building visitors are required to sanitise their hands and provide their contact details to the staff member at the sign-in desk. To maintain social distancing, there is a limit on the number of visitors and it may be necessary to wait before entering the Customer Services area.

Entry is allowed only to those visiting Customer Services for a particular purpose such as paying a bill or for a pre-arranged meeting with a staff member. General enquiries are being dealt with by the staff member at the sign-in desk. Appointments can be made by calling the Council on (06) 349 0001 or at the sign-in desk.



Parks and playgrounds

All Council playgrounds, parks and sportsgrounds are now open, along with public toilets at these facilities.

The Council has taken the extra precaution of cleaning some playground equipment that hasn't been exposed to the weather during Alert Levels 3 and 4. The Winter Gardens at Rotokawau Virginia Lake and the conservatories at Bason Botanic Gardens are also now open.

Please exercise safe social distancing of two metres and hygiene practices at all times if you are visiting playgrounds, parks and sportsgrounds. All Council public toilets have now also re-opened with an increased cleaning schedule.

Instalment 4 rates due next Wednesday, 27 May

A reminder to all ratepayers that the due date for payment of instalment 4 rates is **Wednesday, 27 May 2020**.

Rates can be paid online, by direct debit, by internet banking, by credit card and cash/Eftpos. For more information, visit www.whanganui.govt.nz/pay-rates or contact Whanganui District Council's rates department by calling (06) 349 0001. Customer Services is open from 8.30am-5.00pm, Monday to Friday.

Also, ratepayers who may qualify for a rates rebate must apply by Tuesday, 30 June 2020 for the 2019/2020 rating year (the rating year runs from 1 July to 30 June).

If your income is low to moderate (maximum \$25,660) you may be eligible for a rates rebate of up to \$640.00. To determine whether you are eligible, the Council requires your gross income earnings (before tax) for the tax period ending 31 March 2019.

The rates rebate will be calculated on your income earnings and your 2019/2020 Whanganui District Council rates and Horizons Regional Council rates.

For more information, please contact the Council's rates department on (06) 349 0001.

Waste Advisory Group meets



Under the chairmanship of Cr Rob Vinsen (far right), Whanganui District Council's Waste Minimisation Advisory Group met on Thursday, 14 May 2020 in the Council Chamber at 101 Guyton Street under Alert Level 2 social distancing requirements

WRET funding round open

The Whanganui River Enhancement Trust (WRET) is calling for funding applications for Whanganui River enhancement projects. Priority will be given to innovative environmental projects that help contribute to the health and wellbeing of the Whanganui River catchment. Applications close on **Friday, 26 June 2020**. For more information, visit: www.whanganui.govt.nz/WRET-funding

Views on dogs sought

Dog Control Policy / Bylaw review

Whanganui District Council is beginning a review of its Dog Control Policy and Bylaw and would like to know the public's views on dogs and how they affect the way people use and enjoy public places. Some information about dogs was recently collected by the Council during its review of the Keeping of Animals Poultry and Bees Bylaw. The Council is now gathering more detailed information to help in the review of the Dog Control Policy and Bylaw. To answer an online survey, please go to:
www.surveymonkey.com/r/WDCDogControlReviewCL

Road resurfacing

Carlton Ave-London St roundabout

Waka Kotahi NZ Transport Agency and Higgins have started road resurfacing work at the Carlton Avenue-London Street roundabout. The overnight work began at 6.00pm on Tuesday, 19 May 2020 and is scheduled to be completed by **5.00am this Saturday, 23 May 2020**. London Street, Carlton Avenue and Fitzherbert Avenue will remain open during the work with controlled access. (In the event of wet weather, the resurfacing will be postponed to the next fine day.) Entering the roundabout will only be possible from London Street or Fitzherbert Avenue. Please follow the detour signs and expect minor delays. The following roads will be closed each night from 6.00pm to 5.00am:

- Carlton Avenue extension between Parsons Street and Fitzherbert Avenue
- Carlton Avenue into Churchill Crescent
- London Street from Konini Street to the roundabout
- Purnell Street from Selwyn Crescent to London Street.

Residents and emergency services will have access to affected properties at all times during the work.

Rating database

Whanganui District Council's Rating Information Database (RID) is available for public inspection under section 28 of the Local Government (Rating) Act 2002. The RID contains a record of all information required for setting and assessing rates and allows for the calculation of rates liability for each rating unit. The database is available for viewing between 8:30am and 5:00pm, Monday to Friday, at Council Customer Services, 101 Guyton Street. It is free to inspect the rating information database, but a fee may be charged to supply a copy of particulars from the database. To view the database, please visit: www.whanganui.govt.nz/rating-information-database

Council meetings

Meeting next week

Council Meeting	1.00pm Tuesday 26 May	via Zoom
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This meeting will be livestreamed online - for more information, please visit Whanganui District Council's website at: www.whanganui.govt.nz/live-council-meetings The meeting agenda is available at: www.whanganui.govt.nz/agendas

Now is the time more than ever to
#arohalocal businesses here in our community

This is a challenging time for many of our local businesses. The livelihoods of people they employ here in the region are also at stake. These businesses & people are an integral part of our community so now, more than ever, we need to support them. It is time to **#arohalocal business** & in turn **#arohawhanganui**

Check out our website www.mainstreetwhanganui.co.nz for a full list of businesses within the town centre, who are operating during Covid19, Level 2