### INNOVATING STREETS: WHANGANUI



### 90% Funded by Waka Kotahi with a budget of 380k!

- Already in councils plan developed by independent expert urban planners – Making Whanganui Visible 2016
- High target area for council anyway
- Good opportunity to use outside resource for something already planned for

### CONTEXT: TOWN CENTRE



- Two Areas: Lower Victoria Ave & Drews Ave
- Interconnected areas with very distinct identities
- Key welcoming points into town centre
- Existing Town Centre Regeneration Strategy



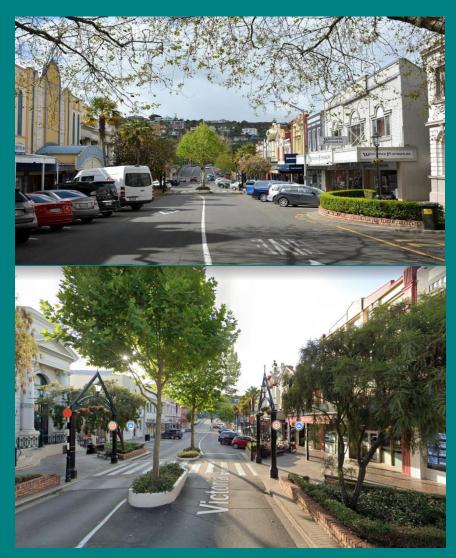
### CONTEXT: TWO STREETS

#### **Drews Avenue**

### Lower Victoria Ave



Two very different stakeholder groups



### CO-DESIGN PROCESS



Three co-design workshops

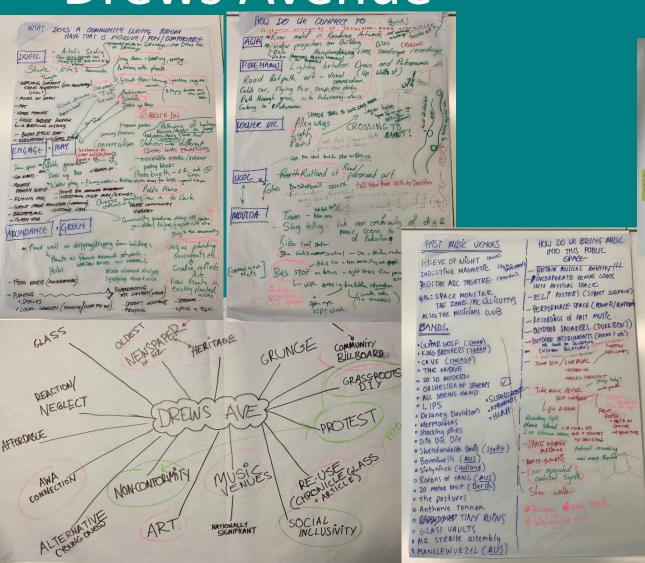
Per street

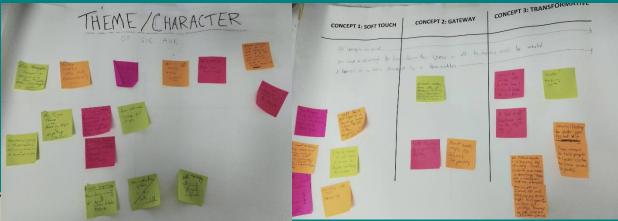


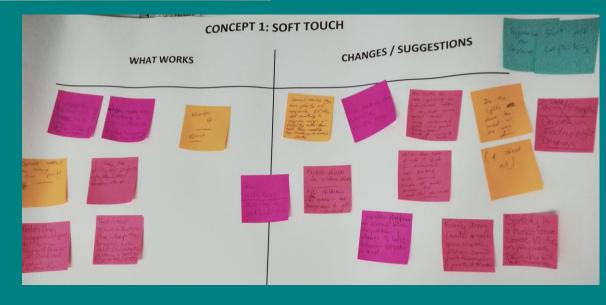
### Co-Design Process

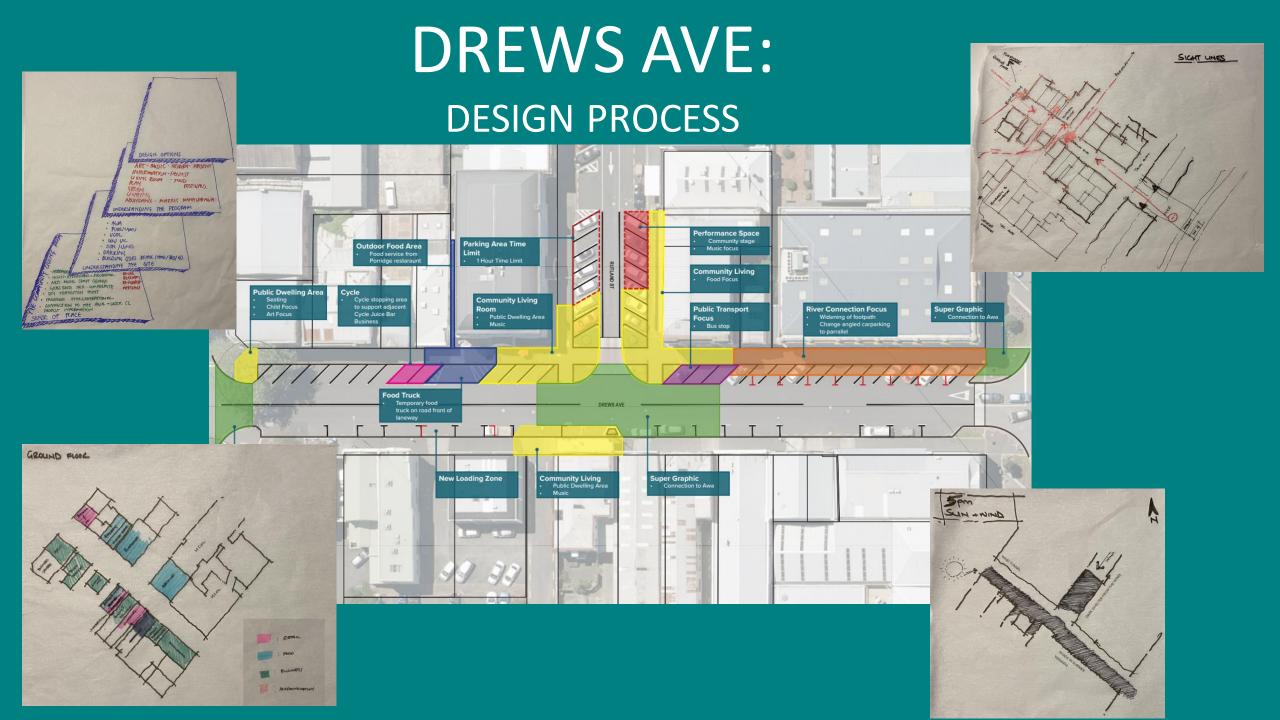
**Drews Avenue** 

Lower Victoria Ave









### DREWS AVE DESIGN



#### Legend

- Shelter structure
- Bike racks
- Timber decking
- Existing garden beds with new plantings
- Concrete troughs planted with edibles
- Indicative street painting
- Large shared table
- Waste bins
- Recycled hardwood sleepers

### DREWS AVE DESIGN



Designer: Ben Mitchell-Anyon

# Co-Design Process: Wider community



### Letterbox Feedback and Online Survey



### DREWS AVE: Community Planting



### DREWS AVE: Community Planting



### DREWS AVE OPENING: LIGHTS ON BIKES





### DREWS AVE OPENING

LIGHTS ON BIKES









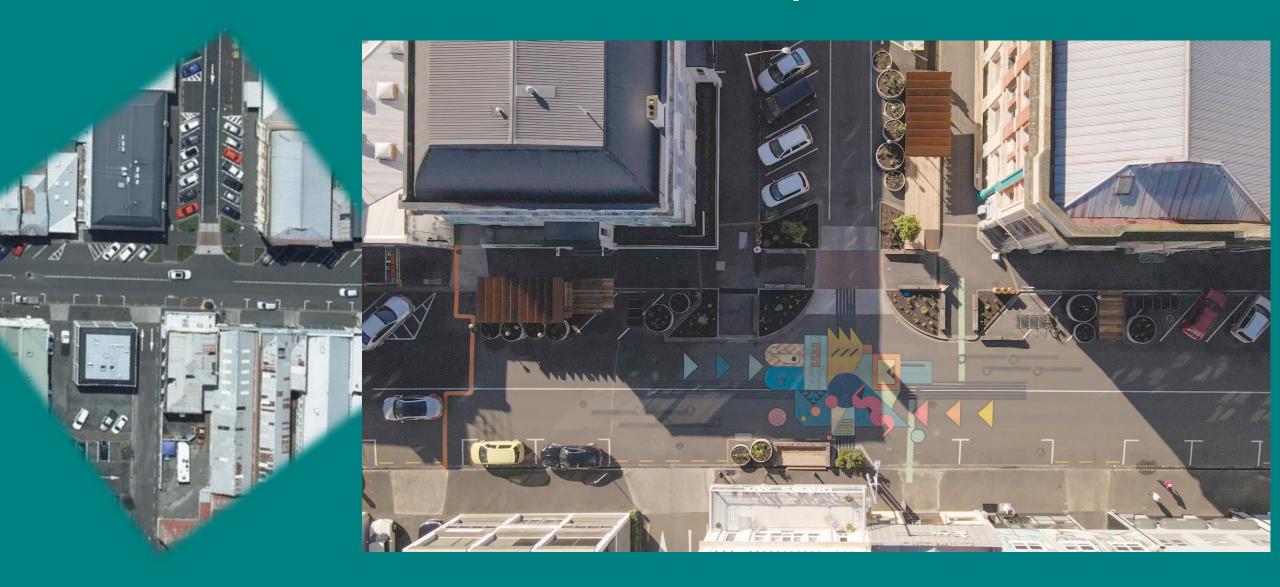


### DREWS AVE OPENING





**Before** 



Before After





Before





Design

### DREWS AVE: DAYTIME







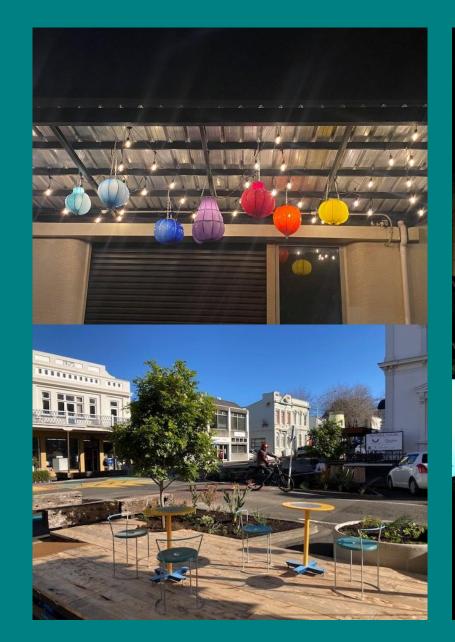
### DREWS AVE: NIGHTIME







### DREWS AVE: ART





### DREWS AVE: ART

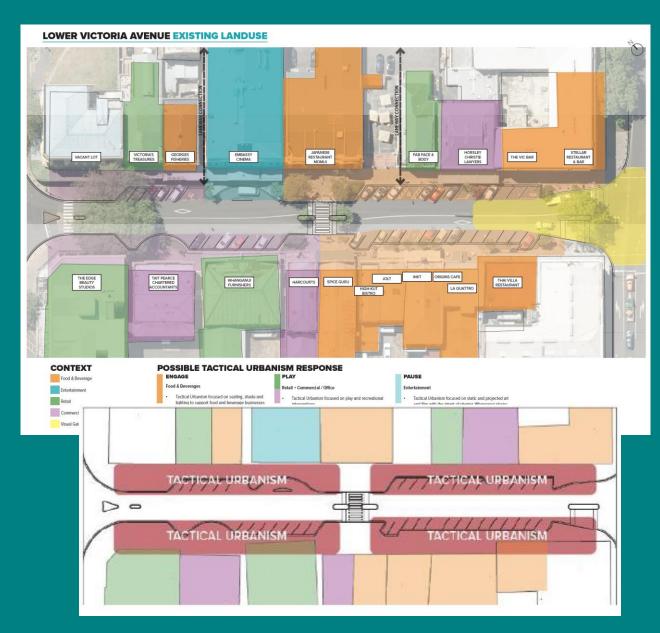


### DREWS AVE: Marble Race





### LOWER VICTORIA AVE: CONCEPT







#### **LOWER VICTORIA AVENUE SOFT TOUCH APPROACH**





THE NUMBERS	
36	EXISTING CAR PARKS
11	CAR PARKS REMOVED
25	CAR PARKS REMAINING
257m <sup>2</sup>	TOTAL COMMUNITY AMENITY SPACE ADDED

#### **TACTICAL URBANISM KEY**



YOUTH + FAMILY FOCUSED SPACE: PLAY Tactical urbanism approach focused on seating, play, shade, lighting and vibrancy



STREET ART Focused on encouraging pedestrian movement from mid Victoria Avenue towards Lower Victoria Avenue



CASUAL MEETING + EATING **UNDER TREES** Creating unique spaces

gathering and meeting people with a focus on lunchtime greeting and eating space



STREET SURFACE ART Supergraphic artwork on street surface to form a strong visual gateway to Lower



YOUTH + FAMILY FOCUSED SPACE - THEMED Tactical urbanism approach concentrated on play and seating with a particular focus on movie and pop culture



STREET ART - PLAY Building around existing sculpture to create a gateway to lower Victoria as well as creating a play area from temporary earth mounding and landscape



**DINING + EATING** 

Tactical urbanism approach focused on seating, shade and lighting to support day and night business

Bespoke dining arrangement in support of adjacent business

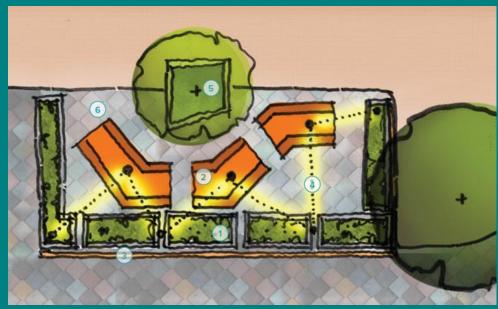


### Stakeholder Priorities

- History
- Story telling
- Heritage architecture
- Iwi presence
- Information sharing signage
- Pedestrian access easement









#### Response to feedback:

- Soft Touch Approach has been developed
- Highlighting Heritage, history and architecture
- New designer and new design
- Plan for wayfinding and signage to parking for drivers
- Plan for a parking map for pedestrians and online
- Plan for the alleyway next to Momiji
- Loading zone added on southern side next to Thai villa
- Safety of play spaces
- Is transformative yet functional

### LOWER VICTORIA AVE

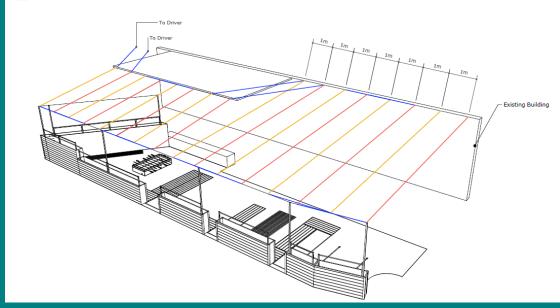
Inspiration: Meristem Design, London

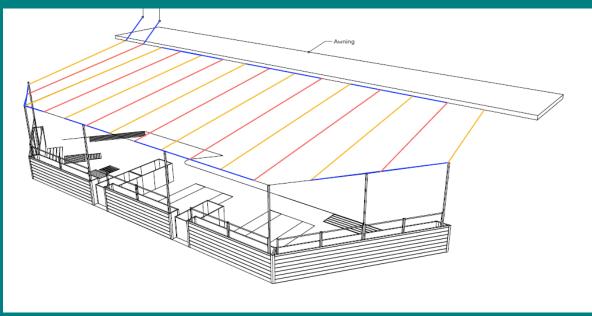




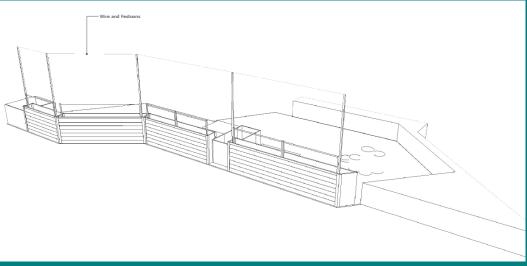




















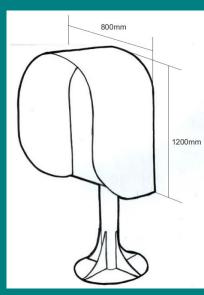


### Road Art



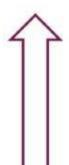
### LOWER VICTORIA AVE: ART







#### HIGHER SPENDS



High street walking, cycling and public realm improvements can

increase retail sales

up 30%

Source: Lawlor, 2013

Cycle parking delivers



the retail spend per square metre than the same area of car parking

Source: Raje and Saffrey, 2016

People
who walk
and cycle
take more
trips to
the high
street over
the course
of a month

Average number of visits to local town centre each month, by mode



16 visits



12 visits



8 visits

Source: TfL 2014

Over a month, people who walk to the high street spend up to

40% more



than people who drive to the high street

Source: TfL, 2013

Walking and cycling helps create

# thriving high streets



As well as more customers, this brings benefits to the local community



Making it easy to walk and cycle to high streets means that more Londoners can enjoy these opportunities

#### SOCIAL VALUE

45%

of visitors to London high streets visit for

# social and community

reasons



Source: Hall et al, 2017



Improving London high streets for walking and cycling led to a

216%

increase in people stopping, sitting or socialising

Source: Carmona et al, 2018

#### THRIVING HIGH STREETS

Retail vacancy was

after high street and town centre improvements...



...and retail rose rental values by

Source: Carmona et al, 2018

#### Businesses may overestimate their customers' car use

**Businesses** on Lea Bridge Road think their customers travel to the area:

However. visitors said they travelled:







transport

cycle





cycle

Source: London Borough of Waltham Forest

#### What do BIDs say?

say walking and cycling creates vibrant areas

83%

say it attracts more customers

Source: Aldred & Sharkey, 2017











### Innovating Streets – Flow on Effects

- Enabling broader conversations Parking strategy/Town Planning etc
- Bolstering push for better public transport in Whanganui
   Highlighting bus stop and pushing conversations with regional council
- Creating new parking signage to shift behaviour incrementally
- Sparking conversations about alternative transport
   Future tram routes
- Proving the benefits of living streets through experience and gently warming critics to the idea
- Discussions about regular food truck nights and more road closures off the back of a successful event
- Alternative planting and compost trials



#### **NEXT STEPS**

#### **Drews Avenue**

- Finishing touches
- Responding to feedback as people interact
- Continued monitoring & evaluation
- Continued activation food truck night, market, more events



#### Lower Victoria Ave

#### Options:

- Install smaller parts of the project over the next few months
- Revisit the conversation with the wider community
- Invite First Retail to workshop advantages of projects like this with business's



#### KEY LEARNINGS

- Value of co-design
- Power of meaning
- Power of interactive Art Bread crumbs
- Designing around building use is important
- Enough degree of change is important
- Getting creatives involved makes project come alive
- When it is created by whole community, everyone is proud
- Semi-permanent approach vs temporary has been one of the key success factors.
- Project management team having broad range of skills is an advantage
- Contractor buy-in and project ambassadors

#### **Lower Vic**

- If we had more time we could have done more consultation in the wider community.
- We also could have met stakeholders more often, face to face – Although we did more co-design workshops for Lower Vic than Drews Ave. And conducted individual meetings
- More public political support earlier on
- It would have been good to get Retail First in as part of the workshopping process.
- But, we knew this project was going to be difficult due to the context and getting to the position we did was an achievement











## Next Projects

- Hanging Lights refinements
- Momiji Alleyway
- History/Arts Audio Walking Tour
- Tram Feasibility Study
- Guyton Street