



Wanganui District Council and Group

Summary Annual Report
For the year ended 30 June 2010

This Summary Annual Report cannot be expected to provide as complete an understanding as provided by the Annual Report. The information contained in this Summary Annual Report is extracted from the Wanganui District Council Annual Report approved by Council on 28 October 2010. The Annual Report has been audited and received an unqualified audit opinion. This report has been examined by the same auditors for consistency with the Annual Report. The Council is a public benefit entity and the Annual Report is prepared in accordance with generally accepted accounting practice and complies with NZIFRS. The accounting policies used in this report remain unchanged from the prior period. The Summary Annual Report complies with FRS-43. The summary financial statements are presented in New Zealand dollars and all values are rounded to the nearest thousand dollars (\$000). The Council's financial statements are for Wanganui District Council as a separate legal entity and the consolidated financial statements are for the Council, Wanganui District Council Holdings Limited (100%), Wanganui Inc (100%), Sarjeant Gallery Trust Board (100%) and Cooks Gardens Trust Board (100%). Wanganui District Council Holdings Limited in turn owns 100% of Wanganui Gas Limited. The financial statements are presented in New Zealand dollars. This Summary Annual Report was authorised for issue on 19 November 2010 by the Mayor, Annette Main, and Chief Executive, Kevin Ross. Copies of the Wanganui District Council's Annual Report are available from the Council's website www.wanganui.govt.nz or the Council offices at 101 Guyton Street, Wanganui or by phoning 06 349 0001.

Message from the Chief Executive

This year has seen us once again focusing on developing some major projects and continuing with community initiatives.

A huge amount of time and effort has been spent by both elected members and staff in negotiations relating to the Wanganui Port. The port lease, which was created in 1989 and has been held by River City Port Ltd since 2004, is ambiguous, causing disagreement between council and the port company about responsibilities and funding. Elected representatives and staff have been working on this issue for a number of years and we finally reached agreement with River City Port Ltd in September 2010. From 1 October 2010, the council will take over the port operation.

During the year, we continued our work on the soft water project. Water from the new Abelard bore at Westmere came on-stream in late 2009 and work continued on the Heloise bore. We began planning for the installation of a water softening plant near the Westmere reservoirs. This is due for completion in 2010/11.

The Somme Parade shared pathway, between Dublin Street Bridge and Bates Street, was opened in December. The 1.1km pathway is a further enhancement to making the Whanganui riverbank areas accessible to the community and visitors. The pathway is a popular route for walkers, runners and cyclists.

Work began on beautifying the southern entranceway to Wanganui. This is a joint project between the council and New Zealand Transport Agency. It involves enhancements to the roading design, including installation of a roundabout at the SH4/Wikitoria Road intersection, as well as beautification planting and installation of a sculpture in the centre of the roundabout. The aim is to encourage traffic from SH4 into the city centre via Putiki, rather than across the Cobham Bridge.

The council decided to locate the new Visitor Information Centre on the riverfront in the former Tearaway building. The project has involved gutting the interior of the building and creating a new façade. The Visitor Centre will include the i-SITE, a 'Wanganui shop', glass gallery, audiovisual production of the 'Wanganui Story', plus a café and apartment/office suite rental space. The Visitor Centre is due to open in late 2010.

A major project in the coming years will be the redevelopment of the riverfront. During the year, we began a public communication process about the future development of the area. A concept plan has been developed and we are continuing to work with interested parties and the public on this project. The future for this area is exciting – watch this space!

The council's emphasis on family-friendly and community initiatives continued.


The Computer Clubhouse, a wonderful new facility for Wanganui's young people, opened in May. The Computer Clubhouse gives youth, aged 11 to 18 years, the opportunity to work on creative and technology based projects with the support of mentors. They have access to a huge variety of state-of-the-art technology and the initiative has proved hugely popular.

We opened the new Gonville Café Library in August. Creating the Café Library in the Gonville Centre, which also includes a health practice and a community meeting room, places the library service in the centre of the local community and offers an informal relaxed atmosphere in which to access the full range of library services.

In September 2009, Samoa suffered a devastating tsunami. Following an outstanding local fundraising appeal, supplemented by council and mayoral relief funding, council organised a reconstruction team which travelled to Samoa in December to assist the village of Satitoo. Wanganui has a large Samoan community which has been involved in the planning for this project, and subsequent efforts in Satitoo. This initiative generated great community spirit in Wanganui and forged some important links between Wanganui and Samoa.

Internally, we have been continuing to make council operations more effective and developing our staff through leadership and other training programmes.

Last but not least, I would like to thank our staff and elected representatives for their contributions throughout the year. We have a common goal of making our community the best it can be and that requires us to work together as a team. Despite some challenges and bumps along the way, we have been successful in that aim.

A handwritten signature in black ink, appearing to read "Kevin Ross". The signature is stylized with a large, looped initial 'K' and 'R'.

Kevin Ross
Chief Executive

Explanation of major variances to budget

Income

Rates revenue is 0.8% higher due to growth in the rating base. Finance income is 54% lower (\$337k lower) due to lower levels of internal investments and a reduction in related party loans. Other revenue is 0.7% higher due to vested assets income of \$200k not budgeted for and additional grants for the Computer Clubhouse and Computers in Homes. Gains on revaluations of \$905k were not budgeted.

Expenditure

Depreciation and amortisation expense is 7% higher due to large revaluations of Infrastructure assets in June 2009 not included in the Annual Plan model. Finance costs are 2% lower as a result of proactive interest rate risk management. Other expenses are 8% higher to budget. \$2.3m of this increase relates to losses on revaluations, derivative financial instruments and impairment of investments and receivables not budgeted for. Personnel costs are 6% higher than budget due to Sarjeant Gallery coming inhouse to Council resulting in an increase in personnel costs not budgeted for.

The variance of \$2.95m between the budgeted surplus before tax of \$1.09m and the actual deficit of \$1.86m is mainly due to non-cash devaluation items processed as expenditure at year end.

Assets

The amount of outstanding debtors from NZTA and Rates were lower than budgeted for. The reduction of \$2.5m arises from the early collection of amounts outstanding. The budgeted sale of non current assets held for sale was not completed during the financial year. However, sales of \$1.09m of property held for sale will be completed in the 2010/11 financial year. Valuations of investment property, forestry assets and share investments were lower than expected and this has resulted in a \$5.8m reduction in non current assets.

Liabilities

Borrowings are on track to budget with a variance of under 0.1%. Creditors and other payables were higher than budget by \$2.5m as a result of end of year adjustments not budgeted for.

Cashflow

Operating activities

There were no major variances for operating cash flows to budget. The overall variance for operating cash flows was 2.5% with actuals being \$353k higher than budget.

Investing activities

Overall variance was 10.3% with actuals \$2m higher than budget. A short term advance of \$900k to a subsidiary was unbudgeted. The variance of \$1m from the net cash flows of property plant and equipment is due to the timing of the completion of capital works.

Financing activities

Overall variances was 4.3% with actuals \$243k higher than budget, however total borrowings are within budget.

The cash position at year end has a variance of 0.2% with actuals only \$16k higher than budget.

Statement of comprehensive income
For the year ended 30 June 2010

	Budget	Council		Group	
	2010	2010	2009	2010	2009
	\$000	\$000	\$000	\$000	\$000
Total income	59,141	59,979	60,650	115,094	112,342
Finance costs	5,613	5,491	4,824	7,038	6,173
Other operating expenditure	52,432	56,377	57,104	112,388	110,959
Total operating expenditure	58,045	61,868	61,928	119,425	117,132
Share of associate surplus/(deficit)	-	27	1	27	1
Income tax expense	-	(38)	(341)	(1,203)	(1,665)
Surplus/(deficit) after tax	1,096	(1,824)	(936)	(3,101)	(3,124)
Other comprehensive income					
Gain on property revaluations	30,005	(4,049)	46,181	(4,049)	46,181
Tax on property revaluations	-	(16)	-	(16)	-
Financial assets at fair value through other comprehensive income	-	18	29	27	18
<i>Total other comprehensive income</i>	30,005	(4,047)	46,211	(4,038)	46,199
Total comprehensive income	31,101	(5,871)	45,275	(7,139)	43,075
Attributable to:					
Wanganui District Council	31,101	(5,871)	45,275	(7,139)	43,075
	31,101	(5,871)	45,275	(7,139)	43,075

Statement of financial position
As at 30 June 2010

	Budget	Council		Group	
	2010	2010	2009	2010	2009
	\$000	\$000	\$000	\$000	\$000
<i>Total current assets</i>	13,521	13,046	14,625	19,261	22,312
<i>Total non-current assets</i>	871,605	865,718	864,134	889,334	887,800
<i>Total current liabilities</i>	7,005	31,476	18,252	42,649	31,747
<i>Total non-current liabilities</i>	79,466	62,274	69,622	80,404	85,461
Net assets	798,655	785,014	790,885	785,542	792,904
Total equity	798,655	785,014	790,885	785,542	792,904

Statement of changes in equity
For the year ended 30 June 2010

	Budget	Council		Group	
	2010	2010	2009	2010	2009
	\$000	\$000	\$000	\$000	\$000
Balance at 1 July	767,554	790,885	745,611	792,904	749,829
Amounts recognised directly in equity					
Total comprehensive income for the year	31,101	(5,871)	45,274	(7,139)	43,075
<i>Total recognised income and expense</i>	31,101	(5,871)	45,274	(7,139)	43,075
Attributable to:					
Wanganui District Council	31,101	(5,871)	45,274	(7,139)	43,075
Adjustment to equity from CCO's	-	-	-	(223)	-
	798,655	785,014	790,885	785,542	792,904

	Budget	Council		Group	
	2010	2010	2009	2010	2009
	\$000	\$000	\$000	\$000	\$000
Equity is represented by					
Retained earnings	541,045	523,855	523,917	524,188	525,751
Restricted reserves	64,697	64,019	64,891	64,019	64,891
Revaluation reserves	192,913	196,815	201,770	197,040	201,995
Investment revaluation reserve	-	325	307	295	267
	798,655	785,014	790,885	785,542	792,904

Statement of cash flows
For the year ended 30 June 2010

	Budget	Council		Group	
	2010	2010	2009	2010	2009
	\$000	\$000	\$000	\$000	\$000
<i>Net cash from operating activities</i>	14,231	14,584	15,045	12,358	14,290
<i>Net cash from investing activities</i>	(19,529)	(21,541)	(25,537)	(21,101)	(27,197)
<i>Net cash financing activities</i>	5,700	5,943	5,886	7,444	8,372
Net (decrease)/increase in cash and cash equivalents	402	(1,014)	(4,606)	(1,299)	(4,535)
Cash and cash equivalents at the beginning of the year	5,929	7,361	11,967	8,618	13,153
Cash and cash equivalents at the end of the year	6,331	6,347	7,361	7,319	8,618

Other information

Events after the balance date

The sale of the Sea Port was completed on 1 October 2010. From this date it will be administered as an activity of Wanganui District Council Holdings Limited.

There were no other significant events after balance date.

Capital commitments and operating leases

Group balance as at 30 June 2010 \$5,987,000.

Presentation of financial statements

WDC has adopted the following revisions to accounting standards during the financial year which have only had a presentational or disclosure effect:

- NZ IAS 1 *Presentation of Financial Statements (Revised 2007)* replaces NZ IAS 1 *Presentation of Financial Statements (Issued 2004)*. The revised standard requires information in financial statements to be aggregated on the basis of shared characteristics and introduces a statement of comprehensive income. The statement of comprehensive income will enable readers to analyse changes in equity resulting from non-owner changes separately from transactions with owners. WDC has decided to prepare a single statement of comprehensive income for the year ended 30 June 2010 under the revised standard. Financial statement information for the year ended 30 June 2009 has been restated accordingly. Items of other comprehensive income presented in the statement of comprehensive income were previously recognised directly in the statement of changes in equity.
- Amendments to NZ IFRS 7 *Financial Instruments: Disclosures*. The amendments introduce a three-level fair value disclosure hierarchy that distinguishes fair value measurements by the significance of valuation inputs used. A maturity analysis of financial assets is also required to be prepared if this information is necessary to enable users of the financial statements to evaluate the nature and extent of liquidity risk. The transitional provisions of the amendment do not require disclosure of comparative information in the first year of application. WDC has elected to disclose comparative information.
- NZ IAS 24 *Related Party Disclosures (Revised 2009)* replaces NZ IAS 24 *Related Party Disclosures (Issued 2004)*. The revised standard simplifies the definition of a related party, clarifying its intended meaning and eliminating inconsistencies from the definition. WDC has elected to early adopt the revised standard and its effect has been to disclose further information about commitments between related parties.

Progress made towards the achievement of the Community Outcomes

The Local Government Act 2002 requires the Council to report on progress towards achieving the Community Outcomes at least once every three years. A Community Outcomes Survey was undertaken in December 2006 and a report on progress towards the achievement of the outcomes was provided in June 2007. The next Community Outcomes Monitoring Report will be produced in 2010/11.

This report was tasked with detailing:

- The work that the Council and other participating key stakeholders had undertaken in an effort to best meet the outcomes specific to the Wanganui community;
- Measuring the state of Wanganui's current social, cultural, environmental and economic wellbeing; and
- Forecasting planned projects and priorities that may impact on Community Outcomes into the future.

In order to accurately monitor this progress, each outcome was assigned a number of monitoring indicators. The indicators are a mixture of qualitative and quantitative measures and were developed in consultation with key stakeholders as part of the action planning process. Data collection has been an ongoing process and is recorded in Council's Interplan database. The reporting for this Annual Report is based upon both the updated statistics gathered and the contribution Council has made through its work programmes.

During 2008 the Community Outcomes were reviewed and in 2009 these new outcomes were incorporated into the 10-Year Plan 2009-19.

An ongoing process of reviewing and revising monitoring procedures is necessary to ensure the required outcomes are being met. Monitoring over time will confirm the appropriateness of the existing activities, or may identify the need to make changes in order to improve their effectiveness.

Ongoing review of Council's partner organisations in the Community Outcomes process will also be undertaken to ensure effective practices of community collaboration and to most broadly reflect the achievements of the Wanganui District.

The following statements show the cost of service by each group of activities.

Cost of Service Statements For the year ended 30 June 2010

	Property & facilities		Community & culture		Strategy & development		Transport	
	2010 \$000	2009 \$000	2010 \$000	2009 \$000	2010 \$000	2009 \$000	2010 \$000	2009 \$000
Total income	3,058	4,201	1,361	835	225	167	11,099	13,294
Total operating expenditure (excluding depreciation)	10,086	10,641	5,845	5,242	2,146	2,052	9,496	8,226
Total capital expenditure	1,698	1,858	1,331	1,188	703	-	8,200	10,969
Total capital funding	860	1,390	550	781	(52)	(1,042)	1,258	733
Cost of service	7,866	6,908	5,265	4,814	2,676	2,927	5,339	5,168


	Water		Waste		Corporate & governance		Customer services	
	2010 \$000	2009 \$000	2010 \$000	2009 \$000	2010 \$000	2009 \$000	2010 \$000	2009 \$000
Total income	3,565	3,610	70	27	913	1,233	1,623	1,638
Total operating expenditure (excluding depreciation)	11,616	11,530	699	646	2,023	2,522	3,099	3,195
Total capital expenditure	9,089	12,849	-	35	519	666	35	2
Total capital funding	4,919	7,378	(123)	(6)	(449)	817	49	254
Cost of service	12,221	13,391	752	660	2,078	1,138	1,462	1,305


Total operating expenditure within each Activity Group may vary due to timing of work programmes, however there were no changes to the level of service. Prior year's figures restated due to activity groups changing.

STATEMENT OF SERVICE PERFORMANCE – SUMMARY RESULTS BY ACTIVITY


PROPERTY AND FACILITIES GROUP


Cemeteries

Linked item	Unit	Target	Actual	Indicator
Percentage compliance with the requirements of the Burial and Cremation Act 1964.	%	100.00	100.00	
Comment: The target of 100% was achieved. The Burial and Cremation Act was complied with. Audits are now being performed on four cremations and four burials per month and a checklist has been developed to ensure that the correct procedure is being followed.				


Linked item	Unit	Target	Actual	Indicator
The percentage of the community who are fairly or very satisfied with the services and facilities provided (Cemeteries).	%	55.00	71.00	
Comment: The target of 55% was exceeded. The actual result was 71% of the community were fairly or very satisfied with our cemeteries.				

Central Business District maintenance


Linked item	Unit	Target	Actual	Indicator
The number of footpath related accidents in the CBD reported to Council is less than the targeted number per annum.	#	<6.00	3.00	
Comment: The target of less than six was achieved. The actual result was three footpath related accidents in the CBD. These were all reported in the last quarter and were located in Moutua Quay, Maria Place and Victoria Avenue. Repairs have been made in all cases.				

Linked item	Unit	Target	Actual	Indicator
The number of repairs to public or private assets caused by tree and vegetation related damage is less than the targeted number per annum.	#	<5.00	2.00	
Comment: The target of less than five was achieved. The actual result was two repairs. These repairs fixed pavements damaged and lifted by tree roots. The tree replacement programme instigated in 2009/10 will address this issue over time, starting with the most significant areas of lifting in the CBD first.				

Community buildings and rural halls

Linked item	Unit	Target	Actual	Indicator
The percentage of time the Ladies Rest toilets are available for use during the agreed opening hours.	%	≥95.00	100.00	
Comment: The target of greater than, or equal to, 95% was achieved. The actual result was 100% availability of the Ladies Rest toilets during the agreed opening hours.				

Parks and reserves

Linked item	Unit	Target	Actual	Indicator
The percentage of maintenance inspections per year that are rated	%	75.00	83.75	

Linked item	Unit	Target	Actual	Indicator
'good' (Parks and reserves).				
Comment: The target of 75% was exceeded. The actual result was 83.75% of maintenance inspections were rated 'good'.				

Linked item	Unit	Target	Actual	Indicator
The percentage of the community fairly or very satisfied with the Durie Hill elevator.	%	60.00	41.00	
Comment: The target of 60% was not achieved. The actual result was 41% of the community were fairly or very satisfied with the Durie Hill elevator.				

Pensioner housing

Linked item	Unit	Target	Actual	Indicator
Percentage occupancy rate for the pensioner housing portfolio.	%	>95.00	89.00	
Comment: The target of greater than 95% was not achieved. The actual result was 89% occupancy. As the vacancy trend indicates that demand for pensioner housing appears to be lower than the supply, the Council is carrying out a review of this activity. This review will be completed in early 2011 and will consider whether Council should decrease the number of units available or change its policy to meet alternative areas of demand for social housing.				

Property

Linked item	Unit	Target	Actual	Indicator
Percentage occupancy of investment properties.	%	>90.00	94.73	
Comment: The target of greater than 90% was achieved. The actual result was 94.73% occupancy of investment properties during 2009/10.				

Linked item	Unit	Target	Actual	Indicator
Percentage of capital returns to Council from the sale of surplus properties that match forecast targets in dollar terms.	%	95.00	77.00	
Comment: The target of 95% was not achieved. The actual result was 77% of capital returns met the Council's forecast targets in dollar terms. This equated to \$1.09M of property sold against a target of \$1.42M. Two reserves with an estimated disposal value of \$139K were withdrawn from the disposal process after consultation with the community. In addition, 8 Gilmore Street and 57 Heads Road went under contract in 2009/10 for \$433K and are expected to settle in mid 2010/11.				

Swimming pools

Linked item	Unit	Target	Actual	Indicator
The percentage of time that all pools meet the target temperatures agreed with the operators.	%	98.00	73.50	
Comment: The target of 98% was not achieved. The actual result was 73.5% compliance with target temperatures. This measure specifically refers to the Splash Centre and although the target was not met, the actual degree of variation in temperatures was fairly small. The average variation from the set temperatures ranged from -1.13 degrees to +2.05 degrees.				

Linked item	Unit	Target	Actual	Indicator
Number of Splash Centre pool users.	#	92,390.00	205,385.00	

Linked item	Unit	Target	Actual	Indicator
Comment: The target of 92,390 was exceeded. The actual result was 205,385 users. However, this target was inaccurate and represents the target before the Splash Centre redevelopment was completed. As a result the target for 2010/11 has been amended in the Annual Plan.				

COMMUNITY AND CULTURE GROUP

Community development

Linked item	Unit	Target	Actual	Indicator
Annual satisfaction survey with the representatives of the Tupoho and TamaUpoko Runanga, measuring quality of working relationship with staff.	%	75.00	92.00	
Comment: The target of 75% was exceeded. The actual result was 92% satisfaction. This measure was canvassed via an annual Council-delivered customer survey.				

Linked item	Unit	Target	Actual	Indicator
Number of family graduations from the Computers in Homes programme.	#	50.00	84.00	
Comment: The target of 50 graduations was exceeded. The actual result was 84 family graduations from the Computers in Homes programme.				

Library

Linked item	Unit	Target	Actual	Indicator
The percentage of Te Taurawhiri and Heritage collections that are indexed and digitised (Library).	%	15.00	16.71	
Comment: The target of 15% was exceeded. The actual result was 16.71% of Te Taurawhiri and Heritage collections were indexed and digitised.				

Linked item	Unit	Target	Actual	Indicator
Number of items in collection (Library).	#	118,000.00	122,321.00	
Comment: The target of 118,000 items was exceeded. The actual result was 122,321 items in the collection.				
This measure will see the Library meet national collection standards across the period of the 10-Year Plan. The Library is ahead of its target and making gains towards its 135,000 item goal. In addition to the acquisition of new items, in 2009/10 the Library also undertook slightly less de-selection. This is the process of removing items from the collection as they become old or obsolete.				

Royal Wanganui Opera House

Linked item	Unit	Target	Actual	Indicator
The number of patrons who attend shows at the Opera House per year.	#	22,000.00	27,976.00	
Comment: The target of 22,000 was exceeded. The actual result was 27,976 patrons attending shows during 2009/10. Although the number of days that the Opera House hosted events was down on its target, higher attendance figures are perhaps attributable to the increased number of school productions staged.				

Sarjeant Gallery

Linked item	Unit	Target	Actual	Indicator
The percentage of the collection meeting minimum documentation standards (Sarjeant Gallery).	%	90.00	93.00	
Comment: The target of 90% was exceeded. The actual result was 93% of the collection met minimum documentation standards.				

Linked item	Unit	Target	Actual	Indicator
The number of visitors to exhibitions and gallery events.	#	29,870.00	26,859.00	
Comment: The target of 29,870 was not achieved. The actual result was 26,859 visitors to exhibitions and gallery events. This result is due to the gallery's 25 day closure for maintenance during the fourth quarter.				

War Memorial Hall

Linked item	Unit	Target	Actual	Indicator
The book of remembrance is on permanent display for public viewing during hall opening hours, or by appointment (War Memorial Hall).	%	100.00	100.00	
Comment: The target of 100% was achieved. The book of remembrance is accessible at all times during the hall's opening hours.				

Linked item	Unit	Target	Actual	Indicator
Number of bookings are increased (War Memorial Hall).	#	170.00	151.00	
Comment: The target of 170 was not achieved. The actual result was 151 bookings. However, the number of 'usage days' that the centre was booked for increased between 2008/09 and 2009/10, jumping from 169 to 250 days.				

STRATEGY AND DEVELOPMENT GROUP

Economic development

Linked item	Unit	Target	Actual	Indicator
Number of new businesses starting up.	#	4,144.00	4,162.00	
Comment: The target of 4,144 was exceeded. The actual result was 4,162 businesses - an increase of 18.				

Linked item	Unit	Target	Actual	Indicator
Visitor guest nights will increase.	#	205,700.00	173,500.00	
Comment: The target of 205,700 was not achieved. The actual result was 173,500 guest nights. This mirrors a trend reflected in other smaller districts throughout 2009/10.				

Strategy and policy

Linked item	Unit	Target	Actual	Indicator
Summary documents will pass Audit NZ quality standards (Strategy and policy).	%	100.00	100.00	
Comment: The target of 100% was achieved. No concerns about the Annual Plan summary were raised by Audit New Zealand.				

Linked item	Unit	Target	Actual	Indicator
Percentage completed of the District Plan review.	%	33.00	13.00	
Comment: The target of 33% was not achieved. The actual result was 13% completion of the District Plan review. The Annual Plan process reviewed and amended forthcoming targets due to project delays. The project started later than anticipated following extensive preparation and consultation with Council. As a result, the District Plan review period has been extended by almost a year. There are seven phases to the District Plan review. We are currently approximately 75% through phase one.				

INFRASTRUCTURE GROUP: TRANSPORT

Roading

Linked item	Unit	Target	Actual	Indicator
Number of reported injury crashes per 100 million vehicle kilometres travelled.	#	<53.00	34.91	
Comment: The target of less than 53 was achieved. The actual result was 34.91 reported injury crashes per 100 million vehicle kilometres travelled.				

Linked item	Unit	Target	Actual	Indicator
The district roads are to have an average road roughness below 110 NAASRA counts.	#	<110.00	106.00	
Comment: The target of below 110 NAASRA counts was achieved. The actual result was an average road roughness count of 106.				

Footpaths and berms

Linked item	Unit	Target	Actual	Indicator
Percentage of the community who are fairly or very satisfied with footpath surfaces.	%	50.00	51.00	
Comment: The target of 50% was exceeded. The actual result was 51% of the community were fairly or very satisfied with footpath surfaces.				


Airport

Linked item	Unit	Target	Actual	Indicator
Percentage compliance with annual Civil Aviation Authority Part 139 Certification concerning runway maintenance, security, safety, emergency and management systems.	%	100.00	100.00	
Comment: The target of 100% was achieved. Civil Aviation Authority Part 139 certification was complied with.				

Sea port

Linked item	Unit	Target	Actual	Indicator
The number of commercial vessel visits per annum (Port).	#	11.00	37.00	
Comment: The target of 11 was exceeded. The actual result was 37 commercial vessel visits. The original target was somewhat conservative and 2009/10 proved to be a successful year for trade. However, there is no guarantee that this will continue.				


Central business district parking


Linked item	Unit	Target	Actual	Indicator
Percentage of time that meters are operating properly, including the timing mechanism (Central Business District parking).	%	98.00	94.00	
<p>Comment: The target of 98% was not met. The actual result was meters were operating properly 94% of the time during 2009/10. The target was not met because parking meters were targeted for theft rendering them out of service for a period of time. Heavy rainfall also compromised the effectiveness of the Victoria Avenue parking meters.</p>				


INFRASTRUCTURE GROUP: WATER

Water supply

Linked items	Unit	Target	Actual	Indicator
The Council will maintain a Bb grading and comply with the Drinking Water Standards for New Zealand (or mitigation undertaken if transgressions occur).	%	100.00	-	-
<p>Comment: The target of 100% was not able to be confirmed as a result of timing issues with Ministry of Health grading of our two new bores (Abelard and Heloise). These bores hold "provisionally secure" status until all testing and reporting requirements are met. However, it is expected that confirmation of the bores' security status and receipt of an Aa grading will be made within the next two months.</p> <p>Ministry of Health grading is a measure of confidence that drinking water supplies will remain uncontaminated.</p>				

Linked item	Unit	Target	Actual	Indicator
Water hardness levels across urban reticulation area.	#	<150.00	150.00	
<p>Comment: The target of less than 150 ppm was met. Hardness is an indicator of scale formation when water is heated (for example in electric jugs and hotwater cylinders) – the higher the hardness, the greater the scale formation. Water with a low level of hardness will reduce the use of products such as soap, shampoo and washing powder. This result is based on testing undertaken in various suburbs since the commissioning of the Abelard bore in November 2009. An average hardness level was then calculated from this data.</p>				

Linked item	Unit	Target	Actual	Indicator
Water will be available to serviced properties at all times.	%	99.00	99.48	
<p>Comment: The target of 99% was achieved. Water was available to serviced properties on average 99.48% of the time during 2009/10. 'Shut-off' notices delivered to customers detail the street, the number of properties affected, the date and the duration of maintenance. Mains with ongoing maintenance issues are given higher priority in the renewals programme.</p>				

Linked items	Unit	Target	Actual	Indicator
High priority leak repairs will be commenced within six hours of notification (Water supply).	%	95.00	100.00	
<p>Comment: The target of 95% was exceeded. The actual average result was 100% of high priority repairs were commenced within six hours. This information was received from Downer NZ via monthly reports. There were 149 high priority repairs conducted during 2009/10. High priority repairs are characterised as those that involve major water leakage or leakage that could cause flooding to private property or bank instability.</p>				

Stormwater

Linked item	Unit	Target	Actual	Indicator
Percentage of high priority repairs commenced within 6 hours of notification (Stormwater).	%	≥90.00	100.00	
<p>Comment: The target of greater than, or equal to, 90% was achieved. The actual result was 100% of high priority repairs were commenced within six hours of notification. There were 30 high priority repairs conducted during 2009/10.</p> <p>High priority repairs are characterised as those that involve problems with the stormwater network that have the potential to cause damage to private property or pose public health risk.</p>				

Wastewater

Linked item	Unit	Target	Actual	Indicator
Percentage of high priority repairs commenced within 6 hours of notification (Wastewater).	%	≥90.00	100.00	
<p>Comment: The target of greater than, or equal to, 90% was achieved. The actual result was 100% of high priority repairs were commenced within six hours of notification. There were 121 high priority repairs conducted during 2009/10.</p> <p>High priority repairs are those that involve any blockage or problem within the network with the potential to cause damage to private property or to pose public health risk.</p>				

Waterways and natural drainage

Linked item	Unit	Target	Actual	Indicator
Whanganui River Flood Action Plan response compliance.	%	100.00	100.00	
<p>Comment: The target of 100% was achieved. The Whanganui River Flood Action Plan was complied with.</p>				

INFRASTRUCTURE GROUP: WASTE

Waste minimisation

Linked item	Unit	Target	Actual	Indicator
Number of complaints about the peri-urban refuse collection service.	#	<6.00	0.00	
<p>Comment: The target of less than six was achieved. There were no complaints received about the peri-urban refuse collection service during 2009/10.</p>				

Linked item	Unit	Target	Actual	Indicator
Amount of product recycled through the Recycling Centre per year.	m ³	>19,500.00	19,664.00	
<p>Comment: The target of greater than 19,500 was achieved. The actual result was 19,664m³ of product recycled.</p>				

CORPORATE AND GOVERNANCE GROUP

Corporate management

Linked item	Unit	Target	Actual	Indicator
Customers surveyed report being satisfied or very satisfied with the contact and service provided (Customer services).	%	>90.00	95.50	
Comment: The target of greater than 90% was achieved. The actual result was 95.50% of customers reported being satisfied or very satisfied with the contact and service provided.				

Linked item	Unit	Target	Actual	Indicator
The community is satisfied that enough or more than enough information is supplied by the Council.	%	>85.00	69.00	
Comment: The target of greater than 85% was not achieved. The actual result was 69% of the community were satisfied that enough or more than enough information was supplied by the Council.				

Governance

Linked item	Unit	Target	Actual	Indicator
The performance of the Mayor and councillors will be rated by the community as good or very good.	%	75.00	60.00	
Comment: The target of 75% was not achieved. The actual result was 60% of the community rate the performance of the Mayor and councillors as 'good' or 'very good'.				

Investments

Linked item	Unit	Target	Actual	Indicator
The forecast returns from Wanganui District Council Holdings Limited will be achieved.	%	100.00	100.00	
Comment: The target of 100% was achieved. The actual result was 100% of forecast returns were achieved. The investment returns were budgeted at \$0 and there was no variance to this result.				
Please refer to the Council Controlled Organisations (CCO) section of the Annual Report for more information on the CCO's performance.				

CUSTOMER SERVICES GROUP


Emergency management


Linked item	Unit	Target	Actual	Indicator
Percentage of public awareness (Emergency management).	%	≥75.00	77.00	
Comment: The target of greater than, or equal to, 75% was achieved. The actual result was 77% of the public could go without outside assistance for three days or more.				


Regulatory services

Linked item	Unit	Target	Actual	Indicator
Percentage of the community fairly or very satisfied with the	%	65.00	56.00	

Linked item	Unit	Target	Actual	Indicator
animal control services provided.				
Comment: The target of 65% was not achieved. The actual result was 56% of the community were fairly or very satisfied with animal control services.				

Linked item	Unit	Target	Actual	Indicator
Percentage of users fairly or very satisfied with the resource management services provided.	%	≥75.00	73.00	
Comment: The target of greater than, or equal to, 75% was not achieved. The actual result was 73% of users were fairly or very satisfied with resource management services. Satisfaction with staff was also measured by this survey, with 79% of people reporting that they were 'satisfied' or 'very satisfied' with the Council officers they dealt with and the services they provided. This measure was canvassed via an annual Council-delivered customer survey.				

Linked item	Unit	Target	Actual	Indicator
Users will be fairly or very satisfied with the building control services provided.	%	70.00	85.00	
Comment: The target of 70% was exceeded. The actual result was 85% of users were fairly or very satisfied with building control services. This measure was canvassed via an annual Council-delivered customer survey.				

Linked item	Unit	Target	Actual	Indicator
Users will be fairly or very satisfied with the environmental health services provided.	%	70.00	83.00	
Comment: The target of 70% was exceeded. The actual result was 83% of users were fairly or very satisfied with environmental health services. Also noted in the survey was an 86% satisfaction level with staff. This measure was canvassed via an annual Council-delivered customer survey.				

Property and Facilities group significant acquisitions or replacements of assets

The following table shows the significant expenditure on capital acquisitions and replacements for the Property and Facilities Group. Significant variations to the Annual Plan are discussed below if necessary.

Activity	Item	Budget \$	Actual \$
Cemeteries	Sealing internal roads	45,000	0
CBD Maintenance	Tree replacement programme	30,000	0
Parks and reserves	Laird Park netball courts	0	53,403
	Gateways project	220,000	169,460
	Toilet upgrades	50,000	30,529
	Playground equipment, furniture, fences etc	127,000	125,283
	Archers Bridge	0	157,511
	Durie Hill steps and walkway	22,000	0
	Sea Cadets purchase	0	55,000
	Kowhai Park	45,000	13,242
	Glen Logie rose garden	15,000	3,561
	Riverfront precinct development	50,000	0
	Cenotaph repairs	50,000	28,837
	Kowhai Park toilets	250,000	237,619
	Sundry projects	48,000	71,344
Pensioner housing	Building improvements	45,000	20,194
Property	Community House	0	22,086
	Council Building	120,000	139,073
Swimming Pools	Splash Centre extension	0	322,176
Cooks Gardens	Turf replacement	0	101,364
	Other improvements	15,000	0

Work was planned to maintain the service capacity of the Council facilities and to deal with the expected demands on the service.

Cemeteries

Sealing internal roads job not proceeded with this year. It has been included in next years budget.

CBD maintenance

Any work on the community under-verandah lighting project has been deferred in the meantime, until a detailed programme has been established. The \$30,000 budget for tree removal and replacement was transferred to planned maintenance, to match Council's asset policy of not capitalising trees.

Parks and reserves

Capital replacement and acquisition work in the Annual Plan totalled \$877,000, and with carry overs from 2008/09 of \$484,000, the total programme was \$1,361,000. Actual expenditure for the year was \$946,000. The main reasons for the difference of \$415,000 can be explained by carry overs of \$395,000 for projects to be completed next year, including the Gateways project, Virginia Lake lighting and bus parking, Cenotaph repairs and the William Birch toilets. These are all projects that were underway as at the end of June.

As with each year, there are expenditure overs and unders in the current year. Overspends included the Archers bridge project which required additional strengthening, Laird Park drainage work, and the purchase of the Sea Cadets lease. These overspends were offset by lesser expenditure for the Riverfront precinct development, Kowhai Park work, and the Durie Hill steps work that was completed last year.

Pensioner housing

Some expenditure has been reclassified as operating and planned maintenance.

Property

Work on the Community House relates to stormwater separation that was required to be done. The Council Building expenditure includes a carry over from last year of \$60,000 for reroofing and alarm work.

Swimming Pools

The additional expenditure, funded from loans, relates to contract settlement costs and additional project management costs. Recovery is currently being sort by court action.

Cooks Gardens

The turf replacement job was completed this year. This was funded by a carry over of \$100,000 from last year. Lighting towers work on the Velodrome of \$15,000 has been carried over to next year.

Community and Culture group significant acquisitions or replacements of assets

The following table shows the significant expenditure on capital acquisitions and replacements for the Community and Culture Group. Significant variations to the Annual Plan are discussed below if necessary.

Activity	Item	Budget \$	Actual \$
Community development	CCTV cameras	90,000	123,965
	Computer Clubhouse	0	81,689
	Broadband trial	0	35,343
Library	Book Vote	320,000	320,000
	Office and computer additions	93,000	26,601
	Gonville Library	0	261,039
War Memorial Hall	Wall partition work	100,000	3,840
	Exterior cladding	0	125,083
Sarjeant Gallery	Weatherproof roof	220,000	202,325
	Offsite Storage project	0	45,915
	Access ramp	0	13,950
	Asset introduced from the Trust	0	42,783

Work was planned to maintain the service capacity of the Council facilities and to deal with the expected demands on the service.

Community development

This expenditure continues the programme of installing CCTV cameras within the Central Business District. Additional expenditure was covered by community contributions and a carry over of funds from last year. The Computer Clubhouse expenditure was covered by a government grant received during the year. The Broadband expenditure was approved by Council and was financed from loans

Library

Council budgets a rolling programme for the replacement of library books, this year to the value of \$320,000. The capital expenditure re the new Gonville Library building was financed by a Council special fund transfer of \$93,000, the balance of the funds required coming from the Library's accumulated equity. Expenditure for office and computer equipment, as well as furniture and fittings, was well under budget.

War Memorial Hall

The wall partition work has just commenced, with \$96,000 requiring to be carried forward. Funds of \$350,000 were carried over from the previous year for the exterior cladding job. Only \$125,083 has been spent this year as the project is being reassessed. However \$240,000 is being carried forward to next year for window refurbishment work.

Sarjeant Gallery

The weatherproofing of the roof project came in just under budget. Last year we carried over \$125,000 for the offsite storage project. This years underspend will be carried over to next year. Also carried over from last year was \$20,000 for the access ramp, again the underspend will be carried over to next year to complete the project.

There was a one-off transfer of assets from the Sarjeant Trust books of \$42,783.

Strategy and Development group significant acquisitions or replacements of assets

The following table shows the significant expenditure on capital acquisitions and replacements for the Strategy and Development Group. Significant variations to the Annual Plan are discussed below if necessary.

Activity	Item	Budget \$	Actual \$
Economic Development	New I-Site relocation	450,000	703,014

Work was planned to maintain the service capacity of the Council facilities and to deal with the expected demands on the service.

The relocation of the new I-Site office began this year, and it is expected to be completed early next year. The additional expenditure of \$253,000 should be viewed as expenditure brought forward when compared to the original budget of \$450,000.

Transport group significant acquisitions or replacements of assets

The following table shows the significant expenditure on capital acquisitions and replacements for the Transport Group. Significant variations to the Annual Plan are discussed below if necessary.

Activity	Item	Budget \$	Actual \$
Roothing	Pathways construction	377,000	3,506
	Minor safety projects	760,000	843,509
	Whanganui River Road seal extension	788,000	1,034,503
	Pavement rehabilitation	923,000	130,360
	Rehabilitation	0	105,723
	Structures components replacements	385,000	392,571
	Emergency management – first response	300,000	688,030
	Flood damage repairs	0	102,579
	Sealed road resurfacing	2,252,000	1,992,122
	Traffic services renewals	230,000	243,058
	Unsealed road metalling	410,000	463,269
	Drainage renewals	1,212,000	1,208,562
	Somme Parade reconstruction	0	577,286
	Strategy Studies	0	52,082
	Chas Poynter Drive	35,000	0
Footpaths and Berms	Replacements	303,000	327,191
Sea Port (Harbour Endowment)	Gas Building	39,000	0
	Inland Port. Taupo Moutoa	50,000	0
CBD Parking	Plant and equipment	25,000	31,916

Work was planned to maintain the service capacity of the Council facilities and to deal with the expected demands on the service.

Roothing

As well as the Annual Plan Roothing capital budget of \$7.672M, another \$0.922M was carried over from 2008/09, giving a total programme of \$8.594M for the year. Actual expenditure came in under at \$7.837M. The Council programme was subject to changes during the year by Land Transport New Zealand. The underspend of \$0.757M can be partially explained by \$1.358M being carried over into next year's programme.

Footpaths and Berms

Capital replacement expenditure was slightly above budget, but was mostly covered by a \$20,000 carry over from last year.

Sea Port (Harbour Endowment)

The original budgeted work was replaced during the year by a \$228,000 air conditioning job at the Gas Building, to be funded from the Harbour Endowment Capital special fund. This work has been carried over in full to next year.

CBD Parking

The equipment purchased was hand held terminals, costing a little more than budgeted.

Water group significant acquisitions or replacements of assets

The following table shows the significant expenditure on capital acquisitions and replacements for the Water Group. Significant variations to the Annual Plan are discussed below if necessary.

Activity	Item	Budget \$	Actual \$
Stormwater	Separation project	4,414,000	4,299,236
	Urban reticulation maintenance	335,000	288,617
Wastewater	Treatment Plant	688,000	425,740
	Pump Stations	150,000	43,774
	Urban reticulation maintenance	676,000	696,001
Waterways and Natural Drainage	Capital acquisition	50,000	14,089
Water Supply	Water softening project	600,000	1,802,078
	Water urban supply	250,000	125,483
	Urban reticulation replacements	1,300,000	1,370,750

Work was planned to maintain the service capacity of the Council facilities and to deal with the expected demands on the service.

Stormwater

The Annual Plan budget included \$4.414M for the Stormwater Separation Project, and there was also a carry over of \$0.569M from 2008/09 and a reforecast approved by Council during the year of \$0.4M, giving a total programme of \$5.383M for the year. Actual expenditure came in well behind at \$4.299M. This was due to Heads Road work being delayed towards the end of the year, pending a catchment study. The unspent funds of \$1.084M will be carried over to next year.

Expenditure for urban reticulation replacements was also a little behind budget, as the Separation project slowed.

Wastewater

Treatment Plant expenditure was \$0.262M behind budget, with the gantry and building maintenance to service twister aerators job now not happening.

The Ocean Outfall job in Pump Stations is to be carried forward into next year.

Urban reticulation maintenance came out close to budget. But there are variations within the expenditure. The Putiki sewer extension was carried over from the previous year. This job had a carry over budget of \$0.642M, but was completed considerably under budget at \$0.364M. The flow monitoring NIWA sites and city wide pump station upgrades work costing \$0.289M are both being carried forward to next year.

Waterways and natural drainage

Some proposed capital expenditure on flood protection/repair failed banks expenditure didn't happen this year.

Water supply

The Annual Plan budget included \$0.6M for the water softening project, and there was also a carry over of \$1.526M, giving a total budget of \$2.126M for the year. Actual expenditure was \$1.802M. The underspend of \$0.310M will be carried over to next year.

Water urban supply was underspent in areas like connections and meters.

Urban reticulation replacements were carried out as programmed, with the budget of \$1.3M, being matched by actual expenditure of \$1.371M.

Waste group significant acquisitions or replacements of assets

The following table shows the significant expenditure on capital acquisitions and replacements for the Waste Group. Significant variations to the Annual Plan are discussed below if necessary.

Activity	Item	Budget \$	Actual \$
Waste minimisation		Nil	Nil

Work was planned to maintain the service capacity of the Council facilities and to deal with the expected demands on the service.

Corporate and Governance group significant acquisitions or replacements of assets

The following table shows the significant expenditure on capital acquisitions and replacements for the Corporate and Governance Group. Significant variations to the Annual Plan are discussed below if necessary.

Activity	Item	Budget \$	Actual \$
Governance	Stained glass windows	14,000	16,844
Administration	New folding machine	0	31,780
	Colour printers	0	19,022
	Furniture and fittings	30,000	11,534
Information Management	Computer equipment acquisition	0	29,689
	Computer equipment replacement	143,000	232,048
	Intangible asset additions	0	155,850
Records and Archives	Computer equipment acquisition	20,000	0
	Intangible asset additions	40,000	10,223
	Archives renovations	33,000	0

Work was planned to maintain the service capacity of the Council facilities and to deal with the expected demands on the service.

Governance

The stained glass work is an ongoing project spread over many years. 3 windows were completed this year.

Administration

The new folding machine was purchased from carry over funds of \$65,000, to cover such contingencies as this. Although colour printers were not budgeted, the cost was covered by the underspend in the furniture and fittings expenditure.

Information Management

Computer equipment acquisitions was mainly for the CISCO installation. The additional \$89,465 for computer equipment replacements relates to the purchase of I T switches for Infrastructure, with this expenditure being covered by Infrastructure budgets. The intangible asset additions is the cost of the new zeacon telephone system not budgeted. This was partially funded by a \$100,000 budget transfer from labour contractors in Administration.

Records and Archives

Reductions in Computer equipment and intangible asset expenditure has been offset by additional expenditure in operating license fees re the TRIM project. The expected Archives renovations are not proceeding at this point.

Customer Services group significant acquisitions or replacements of assets

The following table shows the significant expenditure on capital acquisitions and replacements for the Customer Services Group. Significant variations to the Annual Plan are discussed below if necessary.

Activity	Item	Budget \$	Actual \$
Emergency Management	Civil Defence plant and equipment	0	9,726
	Rural Fire plant and equipment	11,000	10,572
Regulatory Services	Environmental Health	8,000	14,535

Work was planned to maintain the service capacity of the Council facilities and to deal with the expected demands on the service.

Emergency Management

Plant and equipment for Civil Defence was forecast during the year at \$11,000.

Environmental Health

A noise meter was purchased during the year, in excess of the \$8,000 budget.



Mayor
Annette Main



Chief Executive
Kevin Ross

Dated 19 November 2010

Audit Report

To the readers of Wanganui District Council and group's summary annual financial statements, service provision information and the other requirements for the year ended 30 June 2010

We have audited the summary financial statements, service provision information and the other requirements of Schedule 10 of the Local Government Act 2002 as set out in pages 1 to 25.

Unqualified opinion

In our opinion:

- the summary financial statements, service provision information and the other requirements represent, fairly and consistently, the information regarding the major matters dealt with in the annual report; and
- the information reported in the summary financial statements, service provision information and the other requirements complies with FRS-43: Summary Financial Statements and is consistent with the full financial statements, service provision information and the other requirements from which they are derived.

We expressed an unqualified audit opinion, in our report dated 28 October 2010 on:


- the full financial statements;
- the service provision information; and
- the Council and group's compliance with the other requirements of Schedule 10 of the Local Government Act 2002 that are applicable to the annual report.

Basis of opinion

Our audit was conducted in accordance with the Auditor-General's Auditing Standards, which incorporate the New Zealand Auditing Standards. Other than in our capacity as auditor, we have no relationship with or interests in Wanganui District Council or any of its subsidiaries.

Responsibilities of the Council and the Auditor

The Council is responsible for preparing the summary financial statements, service provision information and the other requirements of Schedule 10 of the Local Government Act 2002 and we are responsible for expressing an opinion on those summary financial statements, service provision information and the other requirements of Schedule 10 of the Local Government Act 2002. These responsibilities arise from the Local Government Act 2002.



John O'Connell
Audit New Zealand
On behalf of the Auditor-General
Wellington, New Zealand
19 November 2010

Matters relating to the electronic presentation of the summary audited financial statements, service provision information and the other requirements

This audit report relates to the summary financial statements, service provision information and the other requirements of Wanganui District Council and group for the year ended 30 June 2010 included on the Wanganui District Council's website. The Council is responsible for the maintenance and integrity of the Wanganui District Council's website. We have not been engaged to report on the integrity of the Wanganui District Council's website. We accept no responsibility for any changes that may have occurred to the summary financial statements, service provision information and the other requirements since they were initially presented on the website.

The audit report refers only to the summary financial statements, service provision information and the other requirements named above. It does not provide an opinion on any other information which may have been hyperlinked to or from the summary financial statements, service provision information and the other requirements. If readers of this report are concerned with the inherent risks arising from electronic data communication they should refer to the published hard copy of the audited summary financial statements, service provision information and the other requirements as well as the related audit report dated 19 November 2010 to confirm the information included in the audited summary financial statements, service provision information and the other requirements presented on this website.

Legislation in New Zealand governing the preparation and dissemination of financial information may differ from legislation in other jurisdictions.