Improving the quality of Life

Whanganui Safe Community

2016 Governance Self-Assessment Survey Report

Prepared by: Safe Communities Foundation New Zealand

INTRODUCTION

Congratulations on completing your annual Safe Community Governance Self-Assessment Survey (previously called the Safe Community Coalition Self-Assessment Survey; see Appendix B for details of the survey).

10 people from your Safe Community governance group completed the survey. This indicates a real interest in, and commitment to, making the most of your collaboration.

The survey assessed the success of your Safe Community governance group in terms of collaboration by measuring synergy and its related components.

The information in this report gives you a picture of how your governance group is functioning at this point in time. It:

- tells you how well the process is combining your governance group members' knowledge, skills, and resources so they can accomplish more together than they can on their own.
- provides a starting point for discussion regarding performance measurement and continuous improvement. Used repeatedly over time, this gives your governance group a way to track the impact of its efforts to improve the collaborative process.

With this information, your governance group can readily identify what it is doing well and what it needs to focus on to improve the success of its collaborative process. A good first step is for the members of your governance group to talk about the findings at a meeting, or provide another avenue for members to voice their opinions. Why? Because:

- the data in this report are based on information obtained from the members in your governance group
- your governance group needs the ideas and talents of its diverse members to understand how its collaborative process is working and to make the process work better.

The results from this survey are for your governance group only. The answers that people in your governance group gave have been used to generate this report for your Safe Community. Safe Communities Foundation New Zealand (SCFNZ) will not disseminate this information elsewhere, and will only be reporting on the combined results from all NZ Safe Community Governance Surveys.

SCFNZ hopes that your Safe Community governance group members will find the information provided in this report useful.

WHAT DO THE SCORES MEAN?

The overall synergy score provided in this report indicates how successful the collaborative process of your governance group has been thus far. It is a key indicator of how well your governance group's collaborative process is working.

The detailed synergy scores indicate the particular ways in which the collaborative process in your governance group is, or is not, strengthening its members' thinking, actions, and relations with the broader community. These scores describe the value your governance group has already received from collaboration and indicates the additional value it can work to achieve.

The other data in this report provide your Safe Community governance group with a road map to realise the full potential of collaboration.

⇒ **Leadership, administration and management, and resources** are related to synergy. The overall and detailed scores in each of three areas indicate how well your governance group is doing at the current time and what it needs to strengthen to make the collaborative process work better.

⇒ The data relating to **members' perceptions about the decision-making process and their overall satisfaction with the governance group** indicate what your governance group can do to be more successful in recruiting and retaining needed members.

⇒ The data relating to **the adoption of safer practices and environments** gives you an indication of your governance group member perception of the impact of your safe community initiatives.

Scores fall into the following 4 zones:

|		
Target Zone	4.0-5.0	A governance group currently excels in this area and needs to focus attention on maintaining a high score
Headway Zone	3.0-3.9	Continued effort is needed to optimise the collaborative potential of a governance group
Work Zone	2.0-2.9	More effort is needed for the collaborative potential of this governance group to be utilised
Danger Zone	1.0-1.9	Significant improvement is needed for the collaborative potential of this governance group to be realised

See Appendix A for information on how the scores are calculated.

OVERALL OUTCOMES

Overall scores for all dimensions in 2016 sit in the Headway Zone.

Analysis shows that Whanganui has maintained good levels of synergy with small increases in four dimensions; this is to be commended. Going forward, Whanganui may like to address how to improve, or at least maintain, the scores achieved in 2016. Particular areas of focus within each dimension can be determined by looking at how individual attributes within a dimension have performed. Congratulations to all involved.

A summary of outcomes for the dimensions measured is provided below.
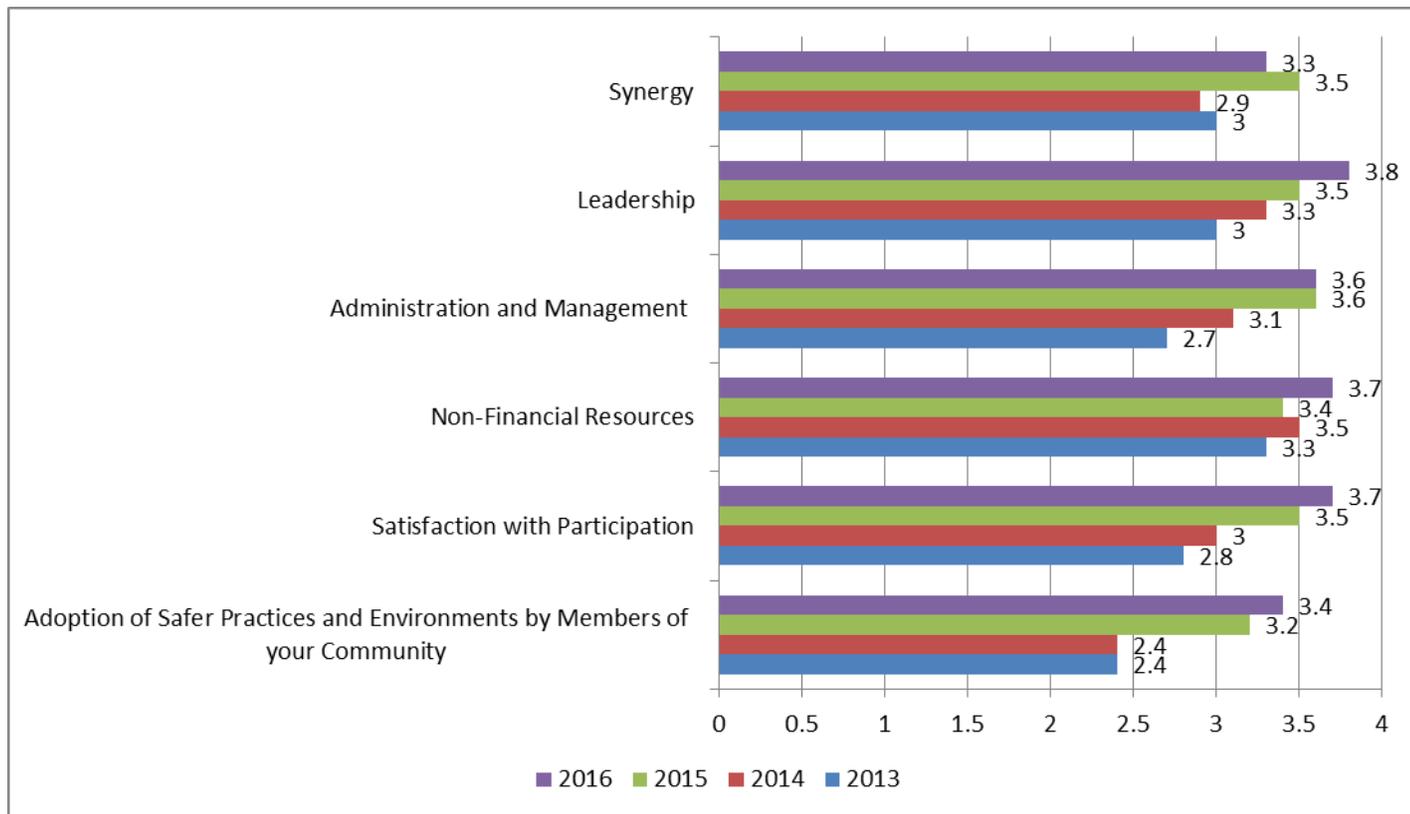
DETAILED OUTCOMES

The graphs on the following pages show the ratings of individual attributes for each of the dimensions. The overall and detailed scores in each of the dimensions indicate how well your governance group is doing at the current time and what it needs to strengthen to make the collaborative process work better.

Celebrate your governance group's strengths and focus discussions on the weakest aspects of the governance group (those with the lowest scores).

SYNERGY

Synergy is a key indicator of a successful collaborative process because it reflects the extent to which the governance group can do more than any of its individual members. High levels of synergy are achieved by combining the different kinds of knowledge, skills, and resources of governance group members.

Three key factors are known to be related to the ability of a community-based governance group to achieve high levels of synergy:
1. effectiveness of the governance group leadership
2. effectiveness of the governance group administration and management practices
3. sufficiency of the resources

Overall score for synergy is 3.3

This score is in the Headway Zone
Continued effort is needed for optimise the collaborative potential of this governance group

There has been a small decrease in overall synergy. It is pleasing to note that all of the synergy attributes scored in the Headway Zone (score of 3.0-3.9), however it would be good to see these trending upwards.

See the chart below for individual attribute scores.
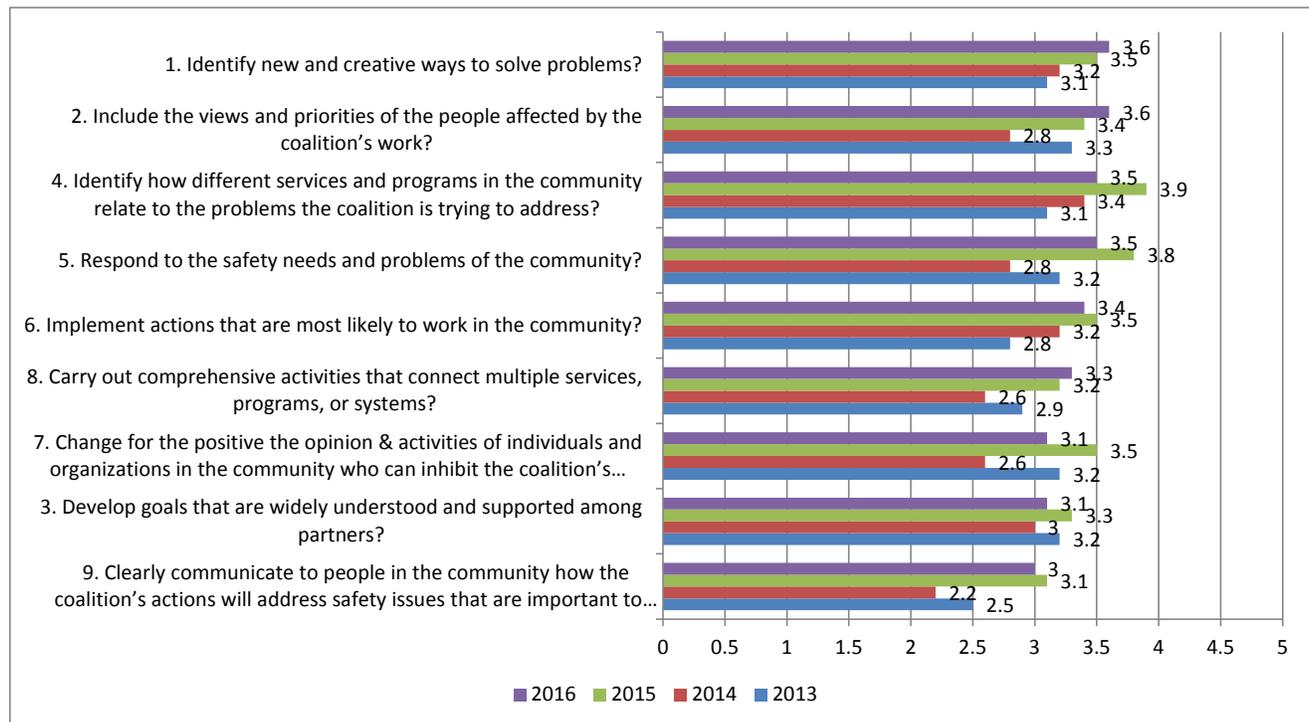
WHAT DOES SYNERGY LOOK LIKE?

When the collaborative process achieves high levels of synergy, governance becomes stronger by:

1) coming up with new and better ways of thinking about community safety problems and solutions. This includes:
- breaking new ground, challenging the "accepted wisdom," and discovering innovative solutions to problems;
- seeing the "big picture" (i.e., understand how different kinds of services, programs, and sectors in the community relate to each other and to the safety concerns the coalition is trying to address); and
- understanding their local environment and determine which strategies are most likely to work in that environment.

2) taking actions that go beyond what any member could do alone. By combining their complementary knowledge, skills, and resources, members of a synergistic governance group are able to:
- attack a problem from multiple vantage points simultaneously;
- conduct comprehensive interventions that connect multiple services, programmes, and sectors; and
- coordinate services in the community (i.e., fill gaps in services, improve accessibility of services, reduce duplication of services, and/or provide services more effectively or economically).

3) strengthening its relationship with the broader community. By working together, the members of a synergistic governance group are able to:
- incorporate the perspectives and priorities of community stakeholders, including the community residents and organisations most affected by its work;
- focus on safety issues that affect people in the community;
- communicate how the governance group's actions will address community safety concerns; and obtain the support of individuals, agencies, and institutions in the community that have the power to block its plans or move them forward.

HOW IS THIS ACHIEVED?

Celebrate your governance group's strengths in synergy. Synergy is very difficult to achieve and is a critical outcome of the collaborative process, so If your overall synergy score is high, communicate this important accomplishment to partners, funders and members of the broader community.

Discuss what synergy means with other members of your governance group, paying particular attention to the attributes of synergy in which your governance group is weakest (those with the lowest scores). Improving your governance group's leadership and administration and management practices can maximise synergy.

In particular, ways that Whanganui Safe Community can strengthen synergy include:
- Clarify vision, mission & objectives
- Conduct strategic planning to realign mission & goals with structure & function
- Develop communication strategy and use a one page organisational message & social media to broadcast goals, activities and successes
- Continue to build strategic partnerships
- Collect data & consistently monitor short, intermediate & long-term outcomes to hold partners accountable & help align efforts

LEADERSHIP

A high level of synergy is achieved by leadership that can promote productive interactions among diverse people and organisations. Governance groups that are effective in doing this often involve a number of people in the provision of leadership, in both formal and informal capacities.
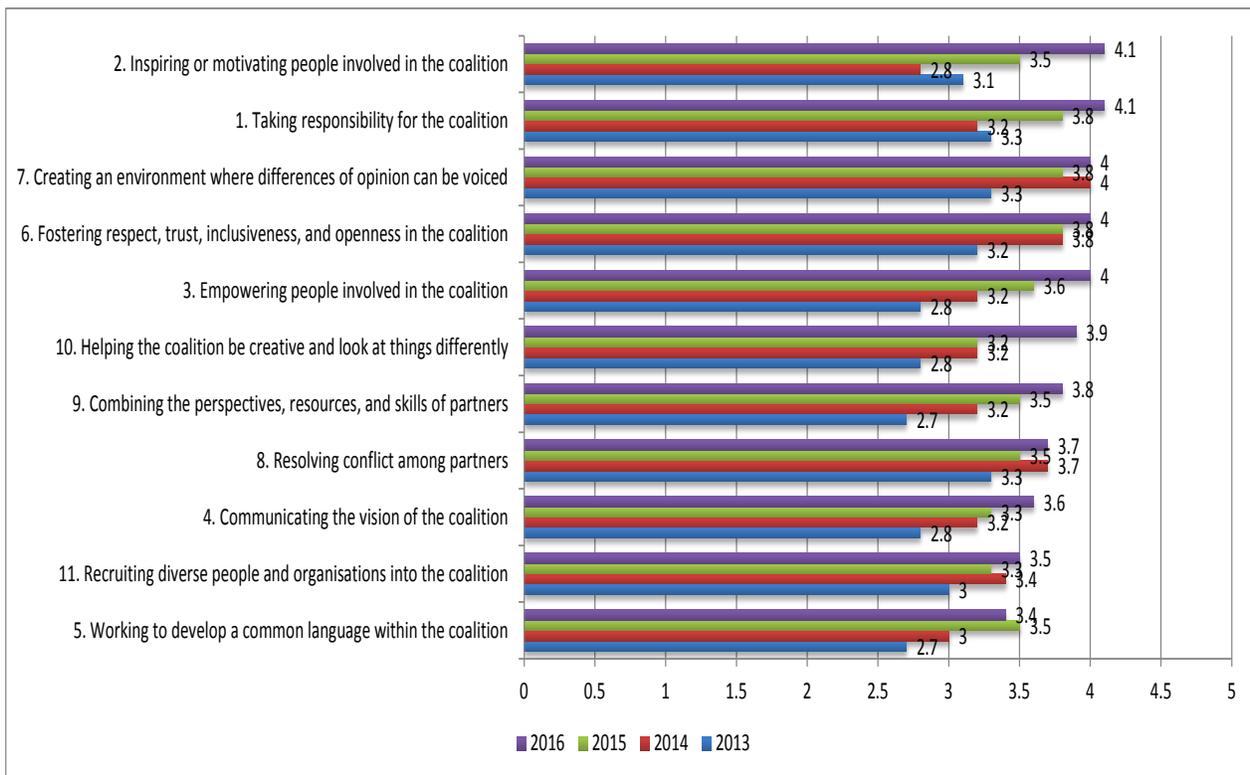
Overall score for leadership is 3.8

This score is in the Headway Zone
Continued effort is needed for optimise the collaborative potential of this governance group

There have been significant increases in most attributes of this dimension, with an overall increase of 6%. This demonstrates extremely strong and effective leadership.

See the chart below for individual attribute scores.

	2016	2015	2014	2013
2. Inspiring or motivating people involved in the coalition	4.1	3.5	2.8	3.1
1. Taking responsibility for the coalition	4.1	3.8	3.2	3.3
7. Creating an environment where differences of opinion can be voiced	4	3.8	4	3.3
6. Fostering respect, trust, inclusiveness, and openness in the coalition	4	3.8	3.8	3.2
3. Empowering people involved in the coalition	4	3.6	3.2	2.8
10. Helping the coalition be creative and look at things differently	3.9	3.2	3.2	2.8
9. Combining the perspectives, resources, and skills of partners	3.8	3.5	3.2	2.7
8. Resolving conflict among partners	3.7	3.5	3.7	3.3
4. Communicating the vision of the coalition	3.6	3.3	3.2	2.8
11. Recruiting diverse people and organisations into the coalition	3.5	3.3	3.4	3
5. Working to develop a common language within the coalition	3.5	3.4	3	2.7

WHAT DOES EFFECTIVE LEADERSHIP LOOK LIKE?

Leadership is the most important factor related to governance group synergy. Together, these leaders help a governance group make the most of collaboration by playing the following roles:

1. inspiring and motivating people involved in a governance group by articulating what the members can accomplish together and how their joint work will benefit not only the community, but also each of them individually.
2. empowering members, helping them to articulate and communicate their own collective vision (rather than imposing the vision of the leader(s) on them).
3. running a collaborative process that enables different kinds of participants to talk to, learn from, and work with each other.
4. The leadership helps members do more together than they can on their own by stimulating them to be creative and look at things differently, by relating and synthesising their different ideas, and by finding effective ways to combine their complementary skills and resources.
5. The leadership reaches out to and recruits diverse people and organisations, providing the governance group with the additional perspectives, skills, and resources that it needs.

HOW IS THIS ACHIEVED?

Engage coalition leaders. Use the results to identify and acknowledge the contributions of people and organisations in your governance group (e.g., those who have provided valuable leadership skills, governance group partners who actively advocate for community safety, or those who are contributing important skills and resources). Encourage these members to train other members in these skills and/or to formalise their contributions to the governance group.

Use the data on the attributes of leadership to guide recruitment of new governance group members who can provide the kinds of leadership required. When you do so, look for people with backgrounds and experience in multiple fields. Look for people who understand and appreciate different perspectives and can bridge diverse cultures. Also, look for people who are comfortable sharing ideas, resources and power.

Identify the people in your Safe Community governance group who are providing the attributes of leadership that received high scores. Recognise these participants for their important contributions to the governance group and encourage them to train other members in these skills so that the group's leadership will be sustained beyond the tenure of any particular individual.

ADMINISTRATION AND MANAGEMENT

The administration and management of a governance group is the "glue" that makes it possible for multiple, independent people and organisations to combine their knowledge, skills, and resources. Research has shown that community-based governance groups need a certain kind of administration and management to achieve high levels of synergy – one that is very different from bureaucratic forms of management, which tend to be rigid and control what people do.
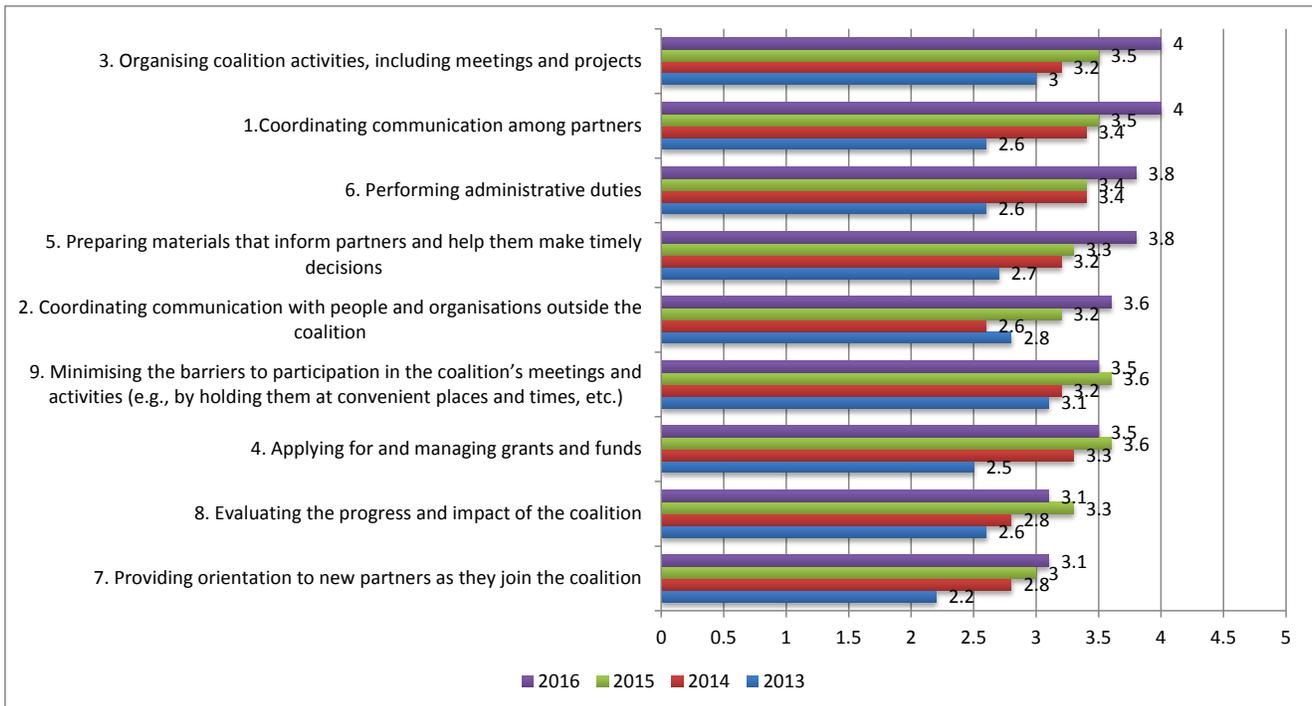
Overall score for administration and management is 3.6

This score is in the Headway Zone
Continued effort is needed for optimise the collaborative potential of this governance group

Overall this dimension has remained stable. This indicates a high level of administrative and management for the governance group.

See the chart below for individual attribute scores.

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WHAT DOES EFFECTIVE ADMINISTRATION AND MANAGEMENT LOOK LIKE?

Governance groups that maximise synergy, and are thus able to make the most of collaboration, effectively carry out the following kinds of administration and management activities:

- facilitating timely communication – with people and organisations inside and outside the governance group;
- coordinating meetings, projects, and other governance group activities;
- supporting governance group members in applying for grants and managing funds;
- providing the governance group with analytic support (eg: preparing documents that inform participants and help them make timely decisions) and by evaluating the progress and impact of the governance group;
- providing orientation to new members in the governance group;
- minimising barriers that prevent participation in governance group meetings and activities (eg: providing transportation, child care and translation services, holding meetings at convenient places and times).

HOW IS THIS ACHIEVED?

Identify the members in your governance group who are carrying out the administration and management activities that got high scores. Recognise these members for their important contributions to the governance group and encourage them to train other people in these skills so that the administration and management will not deteriorate if a particular coordinator or member leaves the group.

In particular, ways that Whanganui Safe Community can strengthen administration and management include:
- o Provide induction pack to new members.
- o Continue to use RBA indicators, action plan & evaluation plan
- o Coordinate each working groups' activities via agreed Action Plan
- o Use 1-page organisational message & social media to broadcast successes.

NON-FINANCIAL RESOURCES

To achieve high levels of synergy, a governance group needs to be able to recruit and retain members who can provide the required direct and indirect resources. The knowledge, skills, and other resources that participants contribute to a governance group are the basic building blocks of synergy. By combining these resources in various ways, the governance group creates something new and valuable that transcends what a single participant can accomplish on their own.
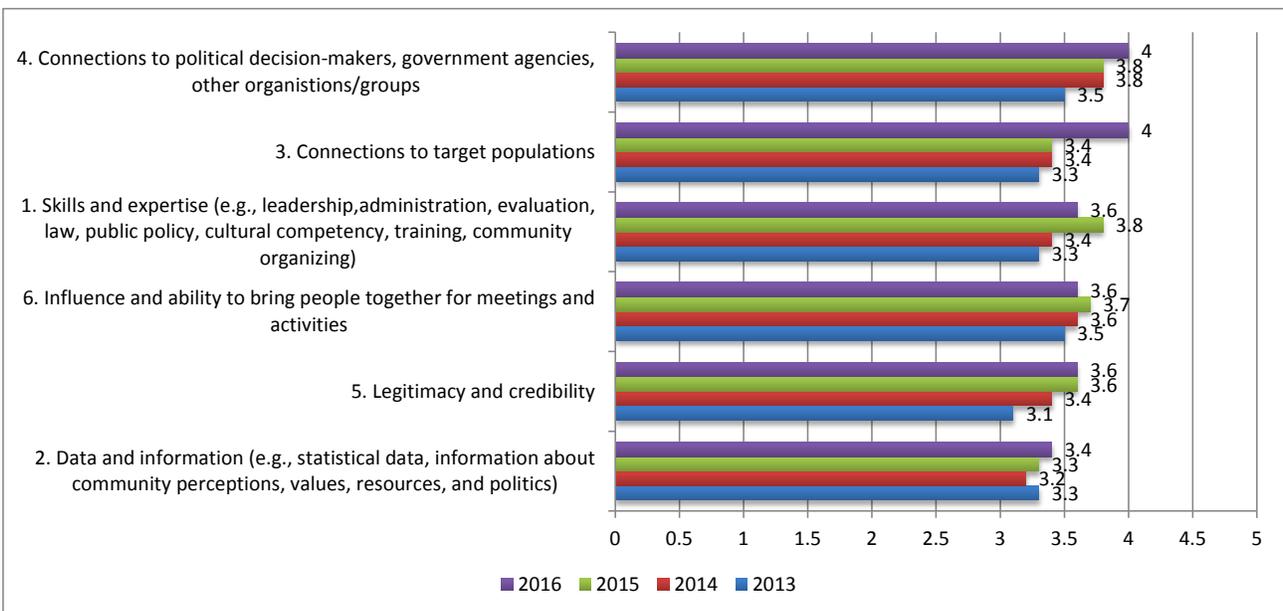
Overall score for non-financial resources is 3.7

This score is in the Headway Zone
Continued effort is needed for optimise the collaborative potential of this governance group

Overall this dimension has remained stable – it is pleasing to see some increases in individual attributes.

See the chart below for individual attribute scores.

WHAT DO GOOD NON-FINANCIAL RESOURCES LOOK LIKE?

Your members are the source of most governance group resources. They provide your Safe Community governance group with many resources directly and also use their skills, connections, and credibility to obtain additional resources, such as external funding and in-kind support. Important non-financial resources include:
- the broad array of skills and expertise that governance groups need to recruit partners, support the collaboration process, carry out comprehensive interventions, document and evaluate the work of the governance group, and get their message out;
- the various kinds of data and information that governance groups need to support joint problem-solving (eg: statistical data), the perspectives, values, and ideas of different stakeholders and community groups, and information about the community's assets, politics, and history;
- connections to particular people, organisations, and groups, such as community residents directly affected by issues the governance group is trying to address, political decision makers, government agencies, private sector funders, academic institutions, businesses, and other governance groups in the community;
- endorsements that give the governance group legitimacy and credibility with various stakeholders;
- convening power – the influence and ability to bring people together for group meetings and other activities.

HOW IS THIS ACHIEVED?

Strengthen your partnership. See if current members have untapped knowledge, skills, or resources that they would like to contribute and that could further the work of your governance group. Consider bringing members who currently play a more peripheral role in your governance group into the "inner core." Use information in the report to identify new kinds of members that your governance group could recruit, new kinds of staff it could hire, and/or new sources of funding it could explore. Broaden involvement in the leadership and management of your governance group.

To sustain non-financial resources over time, identify the people and organisations who are contributing these "in-kind" resources and see if they would be willing to make a formal commitment to the governance group to provide these resources on a continuing basis.

To obtain non-financial resources that your governance group needs, see if any members of your governance group have, and are interested in contributing, resources that the governance group is either under-utilising or lacking. Another tactic is to use this information to identify additional people and organisations that the coalition should recruit.

MEMBERS' PERCEPTIONS OF THEIR OWN PARTICIPATION IN THE GOVERNANCE GROUP

The data relating to members' perceptions about the decision-making process and their overall satisfaction with the governance group indicate what the governance group can do to be more successful in recruiting and retaining needed members.

Two factors influence the willingness of people and organisations to participate actively in governance groups:
1. their views about the governance group's decision-making process; and
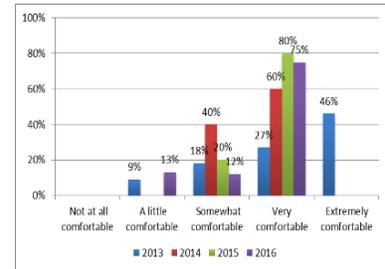2. their overall satisfaction with participation in the governance group.

The following graphs show perceptions of the decision-making process in your governance group:
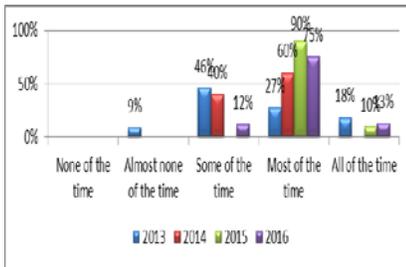
How often members support decisions made
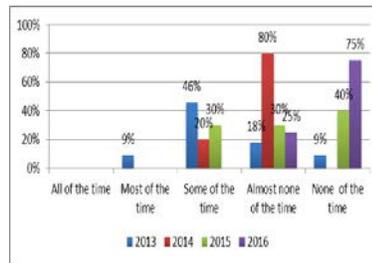
How often members feel left out of the process

Level of comfort

OVERALL SATISFACTION WITH PARTICIPATION IN THE GOVERNANCE GROUP

Members who are satisfied with their involvement in a governance group are more likely to maintain and increase their level of commitment than members who are not satisfied.

Overall score for overall satisfaction with participation in the governance group is 3.7

This score is in the Headway Zone
Continued effort is needed for optimise the collaborative potential of this governance group

See the chart below for individual attribute scores.
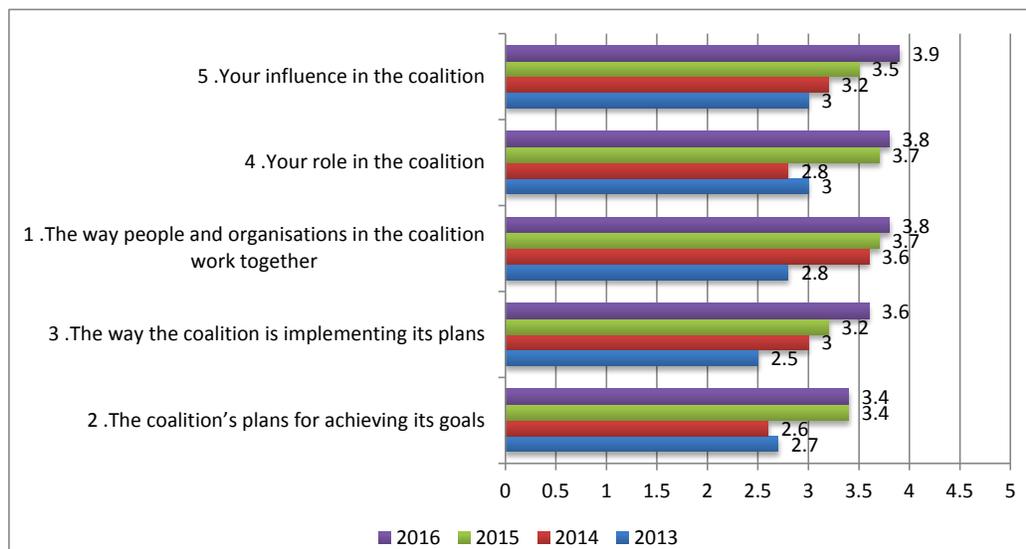
WHAT DOES GOOD PARTICIPATION NEED?

To make the most of collaboration, your governance group needs to identify and actively engage members with a sufficient range of knowledge, skills, and other resources to give the group a full picture of the safety problems it is trying to solve, to stimulate new, locally responsive ways of thinking about solutions to these problems, and to successfully implement such solutions to improve community safety.

HOW CAN MEMBERS' PERCEPTIONS BE IMPROVED?

Focus on member satisfaction. Now that you know how members feel about their participation in your governance group, discuss what your governance group can do about it. In particular, see how improvements in governance group leadership and management can increase the benefits that members receive from participation, reduce the drawbacks they are experiencing, and make them more satisfied with their influence and involvement in your governance group.

Decision-making: find out what members of your governance group know about the decision-making process, the roles they want to play in decision making, and the ideas they have for improving the process. In addition, look at your scores in other areas of this report. You may be able to enhance your governance group's decision-making process by strengthening the effectiveness of your group's leadership (e.g., by fostering respect, trust, and inclusiveness and by creating an environment in which differences of opinion can be voiced) and by strengthening your group's administration and management practices (e.g., by including information about the decision-making process in the orientation for new members). Enhancing your governance group's decision-making process may be helpful not only in improving members' satisfaction with their own influence in the governance group, but also in improving their satisfaction with your plans and the way your governance group is implementing its plans.

Satisfaction with participation: try to find out more about what members' expectations are and what is causing them to be dissatisfied. In addition, look at the scores in other areas of this report. Strengthening your governance group's leadership and administration and management practices may make members more satisfied with the way people in a governance group work together.

ADOPTION OF SAFER PRACTICES AND ENVIRONMENTS BY MEMBERS OF YOUR COMMUNITY

The data in the adoption of safer practices and environments provide an indication of the governance group's perception of the impact of your safe community initiatives.

Improvements to the adoption of safer practices and safer environments can be challenging to document, and can be supported through the use of Results-Based Accountability (RBA), conduct of evaluation and the analysis of local data (i.e. Police, ACC, Hospital, and local surveys).
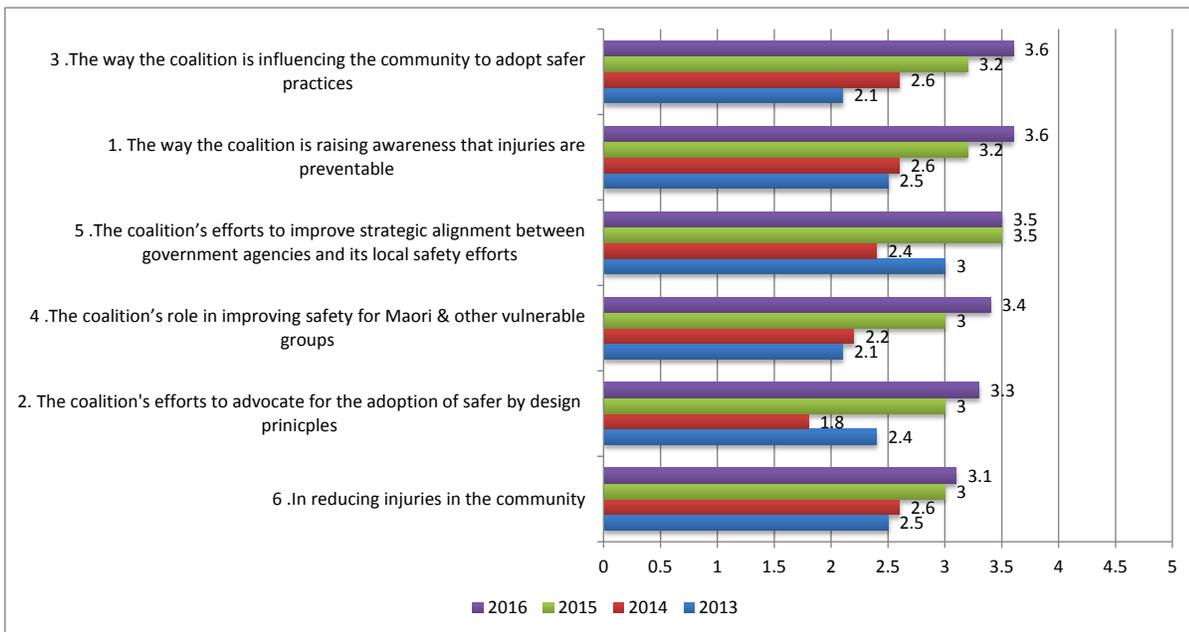

Overall score for adoption of safer practices and environments is 3.4

This score is in the Headway Zone
Continued effort is needed for optimise the collaborative potential of this governance group

It is pleasing to note there has been an increase. With continued and sustained effort individual attributes within this dimensions will increase and overall perception will improve.

See the chart below for individual attribute scores.

HOW CAN ADOPTION OF SAFER PRACTICES AND ENVIRONMENTS BE SUPPORTED?

Connect with the broader community.   Celebrate the successes your governance group has achieved and use the data in this report, along with vivid examples, to communicate these otherwise invisible accomplishments to other community stakeholders and residents in order to increase the visibility of your Safe Community coalition and ultimately build support for your safety improvement initiatives in the broader community.

Provide specific examples of how your Safe Community governance group is improving safety. Advocate for evaluative data to further demonstrate impacts. Celebrate the successes your governance group has achieved to other community stakeholders, residents and funders in order to increase the visibility of your Safe Community efforts to build support for your safety improvement initiatives in the broader community.

COMMENTS

Respondents were given the opportunity to provide comments on how they felt the coalition functions.

One respondent from your community provided a comment:

"We have very good leadership and some innovative and unique projects involving the community."

APPENDIX A: ABOUT THE SURVEY

The Governance Self-Assessment Survey examined the success of your Safe Community governance group in terms of collaboration by measuring the governance group's synergy.

The survey consists of 49 statements which provide a description of your Safe Community governance group's characteristic or activity (attribute). They are organised into the following dimensions:

1. Synergy (9 statements)
2. Areas that are known to be related to synergy:
    a. Leadership (11 statements)
    b. Administration & Management Practices (9 statements)
    c. Non-financial Resources (6 statements)
3. Governance groups' views of their own participation:
    a. Decision Making (3 statements)
    b. Satisfaction with Participation (5 statements)
4. Adoption of Safer Practices and Environments by Members of Your Community (6 statements).

The Governance Self-Assessment Survey can be found in Appendix B of this report. Parts of this survey were adapted from a survey prepared by Safe Communities America, The National Safety Council. SCFNZ is grateful that permission was provided to adapt the survey into a New Zealand format.

CALCULATION OF SCORES

Responses to statements were rated on a 5-point scale (e.g., from 1 "Poor" to 5 "Excellent"). An average response score was produced for each statement by computing the average score for all respondents to the survey.

In addition, an average response score was produced by averaging the average response scores for the statements which comprised the Synergy, Leadership, Administration and Management Practices, Non-Financial Resources, Satisfaction with Participation and Coalition Perception of Adoption of Safer Practices and Environments dimensions. Anyone who answers "Don't Know" to a statement offering that option was excluded from the calculation of the average response score for that statement as well as the category average response score. Responses to the statements included in the Decision Making categories were analysed using the percentage of responses for each statement in these categories.

NEW ZEALAND SAFE COMMUNITY COALITION
SELF-ASSESSMENT SURVEY

Instructions: This survey asks questions about different aspects of your Safe Community coalition. It will take about 15 minutes to complete. By answering the questions, you will help your coalition learn about its strengths and weaknesses and about steps that your partners can take in order to improve the collaboration process. There is no right or wrong answers to the questions. Thoughtful and honest responses will give your coalition the most valuable information.

The survey allows you to express your opinions anonymously and with confidentiality. Your name will not be attached in any way to the responses you give. The answers that people in your coalition give will be used to generate a brief report for your Safe Community Coalition. Only the people in your coalition will have access to this report. SCFNZ will only be reporting on the combined results from all NZ Safe Community Coalition Survey responses.

Please answer every question and be sure to read all the answer choices before providing your response.

SYNERGY
Please think about the partners, both people and organisations that are participants in your Safe Community coalition. *By working together, how well are these partners able to:*

	Not well at all	Not so well	Somewhat well	Very well	Extremely well
1. Identify new and creative ways to solve problems?	☐	☐	☐	☐	☐
2. Include the views and priorities of the people affected by the coalition's work?	☐	☐	☐	☐	☐
3. Develop goals that are widely understood and supported among partners?	☐	☐	☐	☐	☐
4. Identify how different services and programs in the community relate to the problems the coalition is trying to address?	☐	☐	☐	☐	☐
5. Respond to the safety needs and problems of the community?	☐	☐	☐	☐	☐
6. Implement actions that are most likely to work in the community?	☐	☐	☐	☐	☐
7. Change for the positive the opinion & activities of individuals and organizations in the community who can inhibit the coalition's plans?	☐	☐	☐	☐	☐
8. Carry out comprehensive activities that connect multiple services, programs, or systems?	☐	☐	☐	☐	☐
9. Clearly communicate to people in the community how the coalition's actions will address safety issues that are important to them?	☐	☐	☐	☐	☐

LEADERSHIP

Please think about all of the people who provide either formal or informal leadership in your Safe Community coalition.
Please rate the effectiveness of your coalition's leadership in each of the following areas:

	Poor	Fair	Good	Very good	Excellent	Don't know
1. Taking responsibility for the coalition	☐	☐	☐	☐	☐	☐
2. Inspiring or motivating people involved in the coalition	☐	☐	☐	☐	☐	☐
3. Empowering people involved in the coalition	☐	☐	☐	☐	☐	☐
4. Communicating the vision of the coalition	☐	☐	☐	☐	☐	☐
5. Working to develop a common language within the coalition	☐	☐	☐	☐	☐	☐
6. Fostering respect, trust, inclusiveness, and openness in the coalition	☐	☐	☐	☐	☐	☐
7. Creating an environment where differences of opinion can be voiced	☐	☐	☐	☐	☐	☐
8. Resolving conflict among partners	☐	☐	☐	☐	☐	☐
9. Combining the perspectives, resources, and skills of partners	☐	☐	☐	☐	☐	☐
10. Helping the coalition be creative and look at things differently	☐	☐	☐	☐	☐	☐
11. Recruiting diverse people and organisations into the coalition	☐	☐	☐	☐	☐	☐

ADMINISTRATION AND MANAGEMENT

We would like you to think about the administrative and management activities in your coalition. *Please rate the effectiveness of your coalition in carrying out each of the following activities:*

	Poor	Fair	Good	Very good	Excellent	Don't know
1. Coordinating communication among partners	☐	☐	☐	☐	☐	☐
2. Coordinating communication with people and organisations outside the coalition	☐	☐	☐	☐	☐	☐
3. Organising coalition activities, including meetings and projects	☐	☐	☐	☐	☐	☐
4. Applying for and managing grants and funds	☐	☐	☐	☐	☐	☐
5. Preparing materials that inform partners and help them make timely decisions	☐	☐	☐	☐	☐	☐
6. Performing administrative duties	☐	☐	☐	☐	☐	☐
7. Providing orientation to new partners as they join the coalition	☐	☐	☐	☐	☐	☐
8. Evaluating the progress and impact of the coalition	☐	☐	☐	☐	☐	☐
9. Minimising the barriers to participation in the coalition's meetings and activities (e.g., by holding them at convenient places and times, etc.)	☐	☐	☐	☐	☐	☐

NON-FINANCIAL RESOURCES

A Safe Community coalition needs non-financial resources in order to work effectively and achieve its goals. *For each of the following types of resources, to what extent does your coalition have what it needs to work effectively?*

	None of what it needs	Almost none of what it needs	Some of what it needs	Most of what it needs	All of what it needs	Don't know
1. Skills and expertise (e.g., leadership, administration, evaluation, law, public policy, cultural competency, training, community organizing)	☐	☐	☐	☐	☐	☐
2. Data and information (e.g., statistical data, information about community perceptions, values, resources, and politics)	☐	☐	☐	☐	☐	☐
3. Connections to target populations	☐	☐	☐	☐	☐	☐
4. Connections to political decision-makers, government agencies, other organizations/groups	☐	☐	☐	☐	☐	☐
5. Legitimacy and credibility	☐	☐	☐	☐	☐	☐
6. Influence and ability to bring people together for meetings and activities	☐	☐	☐	☐	☐	☐

DECISION MAKING

1. How comfortable are you with the way decisions are made in the coalition?
☐ Not at all comfortable
☐ A little comfortable
☐ Somewhat comfortable
☐ Very comfortable
☐ Extremely comfortable

2. How often do you support the decisions made by the coalition?
☐ None of the time
☐ Almost none of the time
☐ Some of the time
☐ Most of the time
☐ All of the time

3. How often do you feel that you have been left out of the decision making process?
☐ None of the time
☐ Almost none of the time
☐ Some of the time
☐ Most of the time
☐ All of the time

SATISFACTION WITH PARTICIPATION

Please think about your participation: *How satisfied are you with the following in your Safe Community coalition?*

	Not at all satisfied	A little satisfied	Somewhat satisfied	Mostly satisfied	Completely satisfied
1 .The way people and organisations in the coalition work together	☐	☐	☐	☐	☐
2 .The coalition's plans for achieving its goals	☐	☐	☐	☐	☐
3 .The way the coalition is implementing its plans	☐	☐	☐	☐	☐
4 .Your role in the coalition	☐	☐	☐	☐	☐
5 .Your influence in the coalition	☐	☐	☐	☐	☐

ADOPTION OF SAFER PRACTICES AND ENVIRONMENTS BY MEMBERS OF YOUR COMMUNITY

Thinking about the impact of safe community initiatives: *How would you rate the following aspects of your Safe Community coalition safety initiatives?*

	Minimal	Showing Potential	Good	High	Outstanding
1. The way the coalition is raising awareness that injuries are preventable	☐	☐	☐	☐	☐
2 .The coalition's efforts to advocate for the adoption of safer by design principles	☐	☐	☐	☐	☐
3 .The way the coalition is influencing the community to adopt safer practices	☐	☐	☐	☐	☐
4 .The coalition's role in improving safety for Maori and other vulnerable groups	☐	☐	☐	☐	☐
5 .The coalition's efforts to improve strategic alignment between government agencies and its local safety efforts	☐	☐	☐	☐	☐
6 .In reducing injuries in the community	☐	☐	☐	☐	☐

If you have any other comments about how your Safe Community Coalition functions, please share them below *(use separate sheet if necessary).* IMPORTANT: THESE COMMENTS WILL BE SHARED WITH OTHER MEMBERS OF YOUR COALITION. DO NOT INCLUDE YOUR NAME OR OTHER IDENTIFYING INFORMATION.

Safe Communities Foundation New Zealand

Safe Communities Foundation New Zealand (SCFNZ) is a not-for-profit national organisation with charitable trust. SCFNZ is recognised nationally and internationally as a lead organisation within the Safe Community network, and is an International Safe Community Support Centre and an Accrediting Centre of the Pan Pacific Safe Community Network (PPSCN; www.ppscn.org). This regional network of the International Safe Community network comprises Safe Communities in Australia, New Zealand, the United States and Canada. The PPSCN represents 15.3 million people who live in a designated Safe Community in this part of the globe.

The unique value of SCFNZ is to provide support for the accreditation of communities currently engaged in community safety initiatives. An accreditation process provides, not only support for communities, but an indication of a level of achievement within the field of community safety promotion. SCFNZ has robust accreditation procedures, and has developed Safe Community application guidelines, procedures, training manuals, website and resources for New Zealand communities seeking accreditation as a Safe Communities.

Currently over 2 million New Zealanders within 31 local authorities live in an Accredited Safe Community. These 31 local authorities have successfully used the Safe Communities approach to address community safety. Excellent examples of what is occurring through community engagement, problem solving and collaboration on community safety problems within individual communities can be found in Safe Community accreditation and reaccreditation applications on the SCFNZ website (www.safecommunities.org)

UMR conducted research and evaluation on the Safe Communities model and SCFNZ. Key findings of the strengths of the SC model operating in New Zealand are that it has:
- an internationally-backed framework of operation
- the support of local government
- encouraged community buy-in
- led to coordinated community efforts that address injury and violence prevention
- supported local safety governance groups to work well. Additionally, it found that:
  - The goals of the Safe Communities model were seen to be creating an environment that embraces a holistic view of community safety, where communities work together to ensure their citizens can live safely, both in terms of unintentional injuries, violence and crime.
  - Having the Safe Communities framework that included a data collection and evaluation component was found to be useful in keeping communities centred on achieving overall community safety goals for their community.
  - SCFNZ has received very high praise for its achievements. *"SCFNZ provides a robust and professional service to Safe Communities in a responsive and timely manner. Their expertise and support is well recognised and, most importantly, there is a feeling of partnership and mutual respect that Safe Communities participants value."*

For more information about getting your community involved, go to:
<p align="center">www.safecommunities.org.nz</p>